BROADCASTING COMMISSION

PEOPLE ▸ TRANSITIONING ▸ DIGITAL

MONITORING & COMPLIANCE REPORT

APRIL – JUNE 2026



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EXECUTIVE SUMMARY

Regulatory Actions

During the period April–June 2026, **five (5) Notices of Breach** were issued: two (2) to broadcast radio licensees, one (1) to a broadcast television licensee, and two (2) to subscriber television (STV) operators.

Contacts Recorded

For the quarter, thirty-nine (39) contacts were recorded. These included six (6) complaints which resulted in investigations of broadcast radio licensees regarding content standards matters. This represented an increase of five (5) complaints when compared to the previous quarter. The remaining thirty-three (33) contacts related to queries, requests, and reports concerning operational matters involving licensees and the work of the Commission.

Technical Matters

Regarding technical matters, the Commission inspected one (1) broadcast radio licensee to confirm the proper functioning of its logging and recording systems. Four (4) STV operators were also inspected during the quarter—one (1) to assess the extent of service provision, and three (3) as part of the Commission's routine inspection programme.

Licence Fee Compliance

With respect to the payment of the annual licence fee, eleven (11) STV operators, representing 29% of all licensees, paid in full. Four (4) operators, or 11%, made partial payments, while twenty-three (23), or 60%, were non-compliant. Compared with the previous quarter, there was an increase of one (1) in both full and partial payments, and a decrease of two (2) in the number of non-compliant licensees.

CONTACTS WITH THE COMMISSION

Thirty-nine (39) contacts were recorded for the period April - June 2026 as seen in Table 1 below.

Table 1: BREAKDOWN OF CONTACTS

QUERIES, REQUESTS, AND REPORTS	April 2026	May 2026	June 2026	TOTAL
Complaints Received and Investigated	2	2	2	6
Subscriber Television - Technical Issues	1	-	-	1
Subscriber Television - Customer Service Issues	3	2	4	9
Poor Broadcast Service	1	2	1	4
Broadcast Licence Application Process	1	1	1	3
Enquiries regarding authorisation to host World Cup viewing parties	-	2	-	2
Other operational issues and queries	4	1	9	14
TOTAL	**12**	**10**	**17**	**39**

CONTENT STANDARDS COMPLAINTS

The Commission investigated six (6) complaints relating to the broadcast of problematic content. The number of complaints investigated increased by five (5) when compared to the previous quarter.

Table 2 details the nature of the investigations conducted by the Commission between April and June 2026

Figure 1 illustrates the trends in content standards complaints investigated in similar reporting periods since 2023.

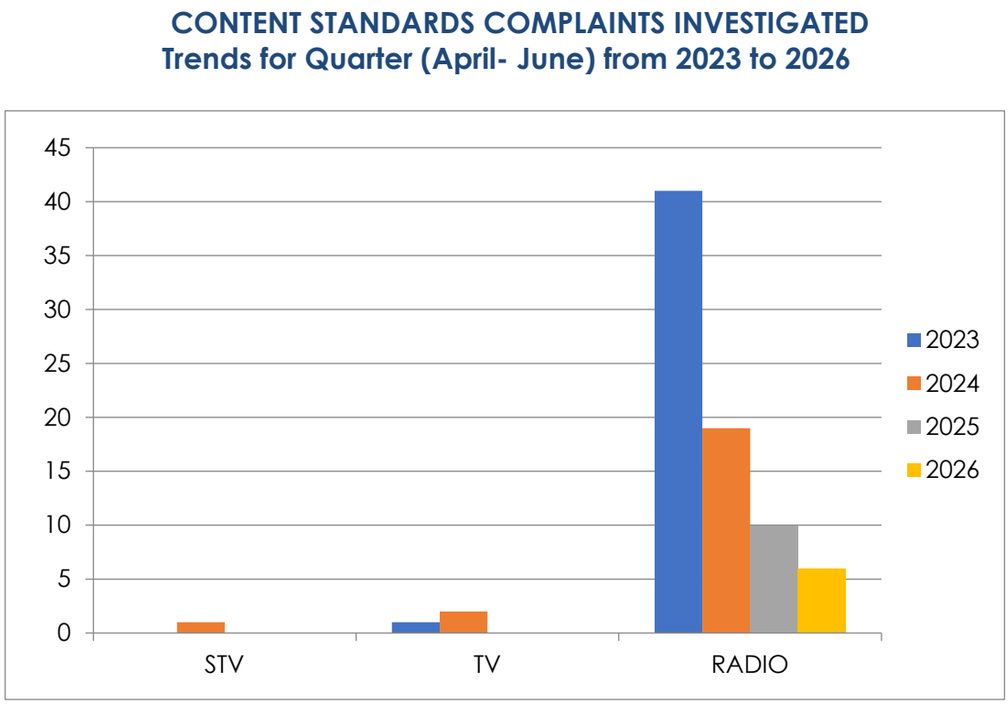
Table 2

Content Standards Complaints Investigated: April – June 2026

Licensee	Nature of Complaint						Total
	Transmission of lyrics promoting the illegal activity of money laundering	Transmission of a song containing indecent/profane matter	Transmission of sexual content in breach of the Code	Transmission of lyrics promoting the illegal activity of scamming	Transmission of lyrics promoting /glorifying the use of drugs	Transmission of a song containing offensive language	
Grove Broadcasting Company Limited (IRIE FM)	**1**			**1**			**2**
S & B Communications Limited (The Edge FM)					**1**		**1**
St. Bess Radio FM Company Limited (BESS FM)						**1**	**1**
Native Broadcasting Company Limited (STYLZ FM)		**1**					**1**
S & B Communications Limited (FYAH 105 FM)			**1**				**1**
TOTAL							**6**

*** Complaints listed above include allegations that may not have necessarily resulted in findings of breach.**

Figure 1



	2023	2024	2025	2026
STV	0	1	0	0
TV	1	2	0	0
RADIO	41	19	10	6

TECHNICAL COMPLIANCE

The main activities conducted by the department during the quarter were:

1. **Technical Inspection of Riddim FM (managed by Cornwall Broadcasting Company Limited)**

   A technical inspection was conducted to confirm that Riddim FM, managed by Cornwall Broadcasting Company Limited, had in place properly functioning logging and recording systems. The inspection became necessary after the station contravened the Television and Sound Broadcasting Regulations (TSBR) by failing to provide an off-air recording requested by the Commission in support of an investigation into an alleged content breach. The inspection revealed that the station's logging and recording system was operational and that a reliable backup system had recently been installed to prevent future failures arising from power surges. It was also determined that the station did not have a delay mechanism in place, following which the licensee was directed to acquire and install one.

2. **Investigation of Service Provision by Central Communications Services Limited**

   An investigation was carried out to verify the extent to which Central Communications Services Limited was providing subscriber television service following the disruption caused by Hurricane Melissa. The Commission's monitoring team assessed the licensee's distribution infrastructure and headend, where significant damage was observed, including compromised mainline distribution cables and several satellite dishes at the office/headend. Based on these findings, Central Communications Services Limited will be directed to submit a comprehensive restoration plan addressing the full scope of damage sustained to its distribution network.

3. **Subscriber Television Inspections – Eh' Meth Telecom, Krisara Cable, and CTL Limited**

   Inspections were carried out on the subscriber television systems of Eh' Meth Telecom Limited, Krisara Cable Limited, and CTL Limited. In each case, regulatory non-compliance was observed, and the Commission will direct the licensees to address the identified areas of non-compliance.

COMPLAINTS RESOLUTION

Fourteen (14) investigations were resolved between April – June 2026. Except for matters that fall outside of the Commission's mandate, all complaints are investigated. As soon as investigations are completed, the complainants and the relevant licensees are notified of the outcome, and the Commission then considers the matter resolved.

Table 3

Resolution of Complaints by Licensee Type

	NO. OF INVESTIGATED COMPLAINTS RESOLVED
Subscriber Television	**-**
Broadcast Television	**1**
Broadcast Radio	**13**
TOTAL	**14**

Table 4

Resolution of Complaints by Category

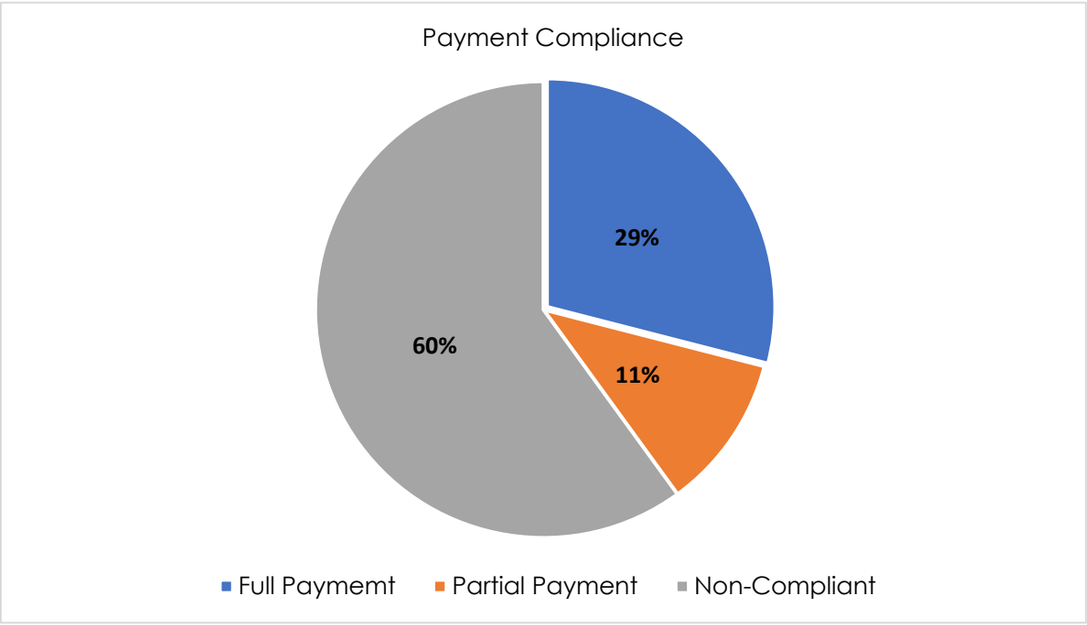
CATEGORY	TOTAL
Closed - Complied with required remedial action for breach of licence	
Broadcast Radio	**12**
Broadcast Television	**1**
Closed – No Evidence of Breach	
Broadcast Radio	**1**
Broadcast Television	**-**
No Sanction Applied/ Commission accepted licensee remedial action	
Broadcast Radio	**-**
Broadcast Television	**-**
TOTAL	**14**

FINANCIAL COMPLIANCE

STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income.

Aggregate payment performance is illustrated in **Figure 2.**

Figure 2



Full Payment - 29% (11 STV operators)
Partial Payment - 11% (4 STV operators)
Non-Compliant - 60% (23 STV operators)

Table 5

STV Licensees Financial Compliance
For the quarter ended June 30, 2026

	LICENSEES	SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2022	2023	2024	2025	2026	Paid in Full	Partial Payment	Non-Compliant
1	Advance Cable Systems Ltd.	no	yes	no	no	no		✓	
2	Astra Technology Ltd.	no	no	no	no	no			✓
3	Best TV Communications Group Ltd	no	no	no	no	no			✓
4	Cable One Jamaica Ltd.	no	no	no	no	no			✓
5	Cabletron Network Systems Ltd. *(managed by Home Time Entertainment Limited)*	no	no	no	no	no			✓
6	Central Communication Services Ltd.	no	no	no	no	no			✓
7	Columbus Communications - FLOW	yes	yes	no	no	no	✓		
8	Combined Communications Ltd.	no	no	no	no	no	✓		
9	Communicable Ltd	no	no	no	no	no			✓
10	Cornwall Communications Ltd.	no	no	no	no	no			✓
11	CTL Limited	no	no	no	no	no	✓		
12	Digicel Jamaica	yes	yes	yes	yes	no	✓		
13	Digital Interactive Systems Limited	no	no	no	no	no			*
14	Direct Cable Systems Ltd.	no	no	no	no	no			*
15	Gemini Cable Network	no	no	no	no	no	✓		
16	General Satellite Network Company	no	no	no	no	no			*
17	Guthrie's Communications Ltd *(managed by Home Time Entertainment Limited)*	no	no	no	no	no			*
18	Home Time Entertainment Limited	no	no	no	no	no			✓
19	Horizon Entertainment & Communication *(managed by Home Time Entertainment Limited)*	no	no	no	no	no			✓
20	Inntech Communications Ltd.	no	yes	no	no	no	✓		
21	JACS	no	no	no	no	no	✓		
22	Jamaica Cablevision Ltd. *(managed by Home Time Entertainment Limited)*	no	no	no	no	no			✓
23	Krisara Cable Co. Ltd.	no	no	no	no	no			✓
24	Linscom Network Limited	no	no	no	no	no			✓
25	Marimaxx Communications Ltd. *(managed by Home Time Entertainment Limited)*	no	no	no	no	no			✓

STV Licensees Financial Compliance Contd.

	LICENSEES	SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2022	2023	2024	2025	2026	Paid in Full	Partial Payment	Non-Compliant
26	Mars Cable Vision Limited	no	no	no	no	no		✓	
27	McKoy's Cable Television Co. Ltd.	no	no	no	no	no			✓
28	Mikes Electronics & Cable Network Ltd.	no	no	no	no	no			*
29	Modern Re-Broadcasting Co. Ltd.	no	no	no	no	no			✓
30	Nems Electrical & Satellite Ltd.	no	yes	no	no	no			✓
31	Network Cable Service	no	no	no	no	no	✓		
32	Odyssey Cable Vision Limited	no	no	no	no	no		✓	
33	Procables Network Limited	no	no	no	no	no	✓		
34	QES 46 Limited	no	no	no	no	no	✓		
35	Quality Cable Service	no	no	no	no	no			*
36	Rural Cable Company Limited	no	no	no	no	no			✓
37	Santastic Cable Systems Ltd. (*managed by Odyssey Cable Vision Limited*)	no	no	no	no	no		✓	
38	Somane Pesole Communications Ltd.	yes	no	no	no	no	✓		
39	Stars Cable Company Ltd.	no	no	no	no	no			✓
40	St. Thomas Cable Network Limited	no	no	no	no	no			✓
41	Total Cable	yes	no	no	no	no			✓
42	Tru Star Cable Television Network	no	no	no	no	no			*
43	Venus Cable Services	no	no	no	no	no			*
44	Vere Cable Network Limited	no	no	no	no	no			✓
45	Westar Communications Limited	no	no	no	no	no			✓
46	Wilson Enterprises Limited	yes	no	no	no	no			✓

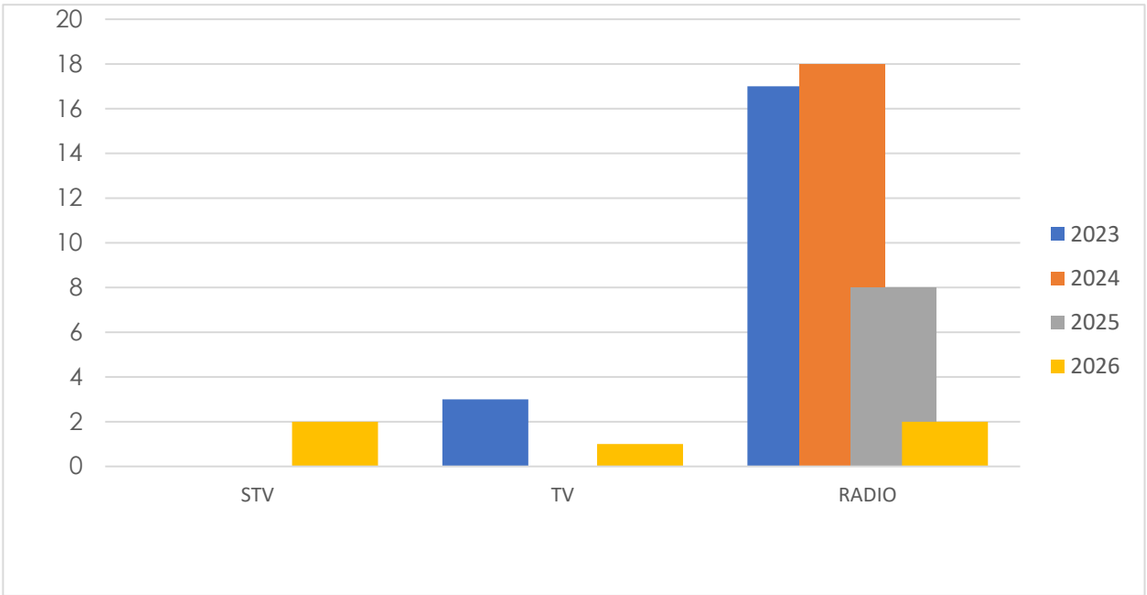
***** - Non-operational.

NOTICES OF BREACH

During the period under review, five (5) Notices of Breach were issued to licensees. These Notices of Breach arose from contraventions of the Television and Sound Broadcasting Regulations, and Broadcasting and Radio Re-Diffusion Act.

Figure 3

TREND IN BREACHES COMMITTED (BY SERVICE)



	2023	2024	2025	2026
STV	0	0	0	2
TV	3	0	0	1
RADIO	17	18	8	2

BREACHES BY LICENSEES

- Date of Notification' is meant to indicate the date on which the notice of breach was issued, pursuant to Section 20 of the Broadcasting and Radio Re-diffusion Act.
- TSBR - Television and Sound Broadcasting Regulations
- Code - Children's Code for Programming

BREACHES BY BROADCAST RADIO LICENSEES

1. Western Broadcasting Limited (RIDDIM FM)

DATE OF NOTIFICATION:	**April 15, 2026**
COMPLAINT NUMBERS:	**2026012700**
NATURE OF COMPLAINT:	**Transmission of a song containing lyrics that promote and glorify the illegal use of drugs.**
NATURE OF BREACH:	**Breach of the October 11, 2022 Directive, Regulation 11(3) of the TSBR and Section 17 of the BRRA**
COMMISSION DECISION:	**Licensee in breach**
REMEDIAL ACTION:	**Licensee transmitted prescribed apology**
STATUS:	**Closed**

2. Native Broadcasting Company Limited (STYLZ FM)

DATE OF NOTIFICATION:	**June 3, 2026**
COMPLAINT NUMBERS:	**2026042100**
NATURE OF COMPLAINT:	**Transmission of a song containing vulgar references to male and female genitalia**
NATURE OF BREACH:	**Breach of Regulation 30(d) of the TSBR**
COMMISSION DECISION:	**Licensee in breach**
REMEDIAL ACTION:	**Licensee transmitted prescribed apology**
STATUS:	**Closed**

BREACH BY BROADCAST TELEVISION LICENSEE

3. Television Jamaica Limited (TVJ)

DATE OF NOTIFICATION:	**April 15, 2026**
COMPLAINT NUMBER:	**2025091000**
NATURE OF COMPLAINT:	**Transmission of political programming during the morning show Smile Jamaica**
NATURE OF BREACH:	**Breach of Section 81A(1) of the ROPA, BCJ Guidelines for Political Broadcast and Regulation 30(a) of the TSBR**
COMMISSION DECISION:	**Licensee in breach**
REMEDIAL ACTION:	**Licensee directed to strengthen internal editorial oversight during election periods and ensure that all on-air, production, and digital staff receive targeted training on election-day restrictions.**
STATUS:	**Closed**

4. **Digicel Jamaica**

DATE OF NOTIFICATION:	**June 1, 2026**
NATURE OF BREACH:	**Breach of Regulation 22(2) of the TSBR: substandard customer service arising from the removal of channels without the required advance notice to subscribers.**
COMMISSION DECISION:	**Licensee in breach**
REMEDIAL ACTION:	**Licensee directed to adopt robust, multichannel communication protocols to ensure that subscribers are meaningfully informed of any future changes to their service.**
STATUS:	**Closed**

5. **Columbus Communications Jamaica (Flow)**

DATE OF NOTIFICATION:	**June 1, 2026**
NATURE OF BREACH:	**Breach of Regulation 22(2) of the TSBR: substandard customer service arising from ineffective notice to subscribers regarding the removal of channels.**
COMMISSION DECISION:	**Licensee in breach**
REMEDIAL ACTION:	**Licensee directed to adopt robust, multichannel communication protocols to ensure that subscribers are meaningfully informed of any future changes to their service.**
STATUS:	**Closed**