



**MONITORING & COMPLIANCE REPORT**

**OCTOBER-DECEMBER**

**2025**



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## EXECUTIVE SUMMARY

During the period October–December 2025, eight (8) Notices of Breach of Licence were issued: seven (7) to broadcast radio licensees and one (1) to a broadcast television licensee.

Thirty-nine (39) contacts were recorded for the period under review, including two (2) complaints that resulted in investigations of broadcast radio and broadcast television licensees. Both complaints related to content-standards matters. This represented a decrease of ten (10) compared with the previous quarter. The remaining thirty-seven (37) contacts concerned queries, requests, and reports regarding operational matters involving licensees and the work of the Commission.

Regarding technical matters, broadcast radio monitoring was initiated in Portland but postponed due to Hurricane Melissa. The Commission also conducted field visits to STV and broadcast licensees in the parishes most severely affected by the hurricane. In addition, one investigation was conducted into an alleged illegal free-to-air broadcast television operation.

In relation to the payment of the annual licence fee, nine (9) subscriber television (STV) operators, representing 23% of all licensees, paid in full. One (1) operator (3%) made partial payments, while twenty-nine (29) operators (74%) were non-compliant. Compared with the previous quarter, there was a decrease in the number of full and partial payments; however, there was an increase in the number of non-compliant licensees.

## CONTACTS WITH THE COMMISSION

Thirty-nine (39) contacts were recorded for the period October – December 2025 as seen in Table 1 below.

**Table 1: BREAKDOWN OF CONTACTS**

QUERIES, REQUESTS, AND REPORTS	October 2025	November 2025	December 2025	TOTAL
<b>Complaints Received and Investigated</b>	1	-	1	2
<b>Broadcast Radio Interference</b>	-	1	-	1
<b>Subscriber Television technical issues</b>	1	1	3	5
<b>Subscriber Television customer service issues</b>	-	-	20	20
<b>Request for information regarding the Commission's role</b>		-	2	2
<b>Request for information regarding Starlink</b>	-	-	2	2
<b>Request for information regarding the application process for a broadcast licence</b>	-	1	-	1
<b>Other operational issues and queries</b>	1	2	3	6
<b>TOTAL</b>	<b>3</b>	<b>5</b>	<b>31</b>	<b>39</b>

## CONTENT STANDARDS COMPLAINTS

The Commission investigated two (2) complaints relating to the broadcast of problematic content. The number of complaints investigated decreased by ten (10) when compared to the previous quarter.

**Table 2** details the nature of the investigations conducted by the Commission between October and December 2025

**Figure 1** illustrates the trends in content standards complaints investigated in similar reporting periods since 2022.

**Table 2**

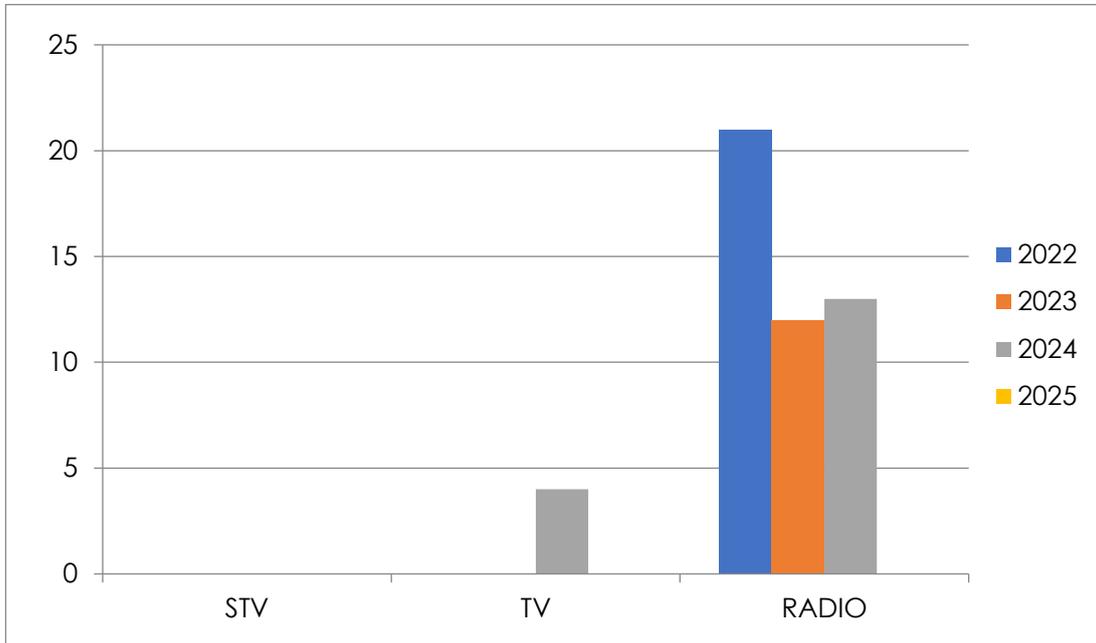
### Content Standards Complaints Investigated: October – December 2025

Licensee	Nature of Complaints						Total
	Transmission of profane language during CVM News at 7.	Transmission of malicious, scandalous and defamatory comments during The Ron Muschette Morning Show.					
<b>CVM Television Limited (CVM)</b>	<b>1</b>						<b>1</b>
<b>S &amp; B Communications. Ltd. (The Edge FM)</b>		<b>1</b>					<b>1</b>
<b>TOTAL</b>							<b>2</b>

**\* Complaints listed above include allegations that may not have necessarily resulted in findings of breach.**

**Figure 1**

**CONTENT STANDARDS COMPLAINTS INVESTIGATED  
Trends for Quarter (October - December) from 2022 to 2025**



	<b>2022</b>	<b>2023</b>	<b>2024</b>	<b>2025</b>
<b>STV</b>	0	0	0	0
<b>TV</b>	0	0	4	0
<b>RADIO</b>	21	12	13	2

## TECHNICAL COMPLIANCE

The main activities conducted by the Technical Department during the quarter were:

### **1. Broadcast Monitoring: Portland**

Broadcast monitoring of radio stations' coverage in Portland was initiated in October but subsequently postponed due to the passage of Hurricane Melissa. Monitoring will resume in the January–March 2026 quarter.

### **2. Post-Hurricane Melissa Field Activities**

The department, along with the Monitoring & Customer Service Department, participated in the Commission's field activities aimed at collecting critical information and gaining insights into the impact of Hurricane Melissa on the industry. These activities included field visits to STV and broadcast licensees in the most severely affected parishes<sup>1</sup>, as well as scaled-down monitoring to obtain a situational snapshot of service availability. These visits supported the collection of essential information which informed the joint Rapid Electronic Media Recovery – Post-Hurricane Melissa (Jamaica) report submitted by the Commission and UNESCO to the Minister of Information, Senator the Honourable Dr. Dana Morris Dixon.

### **3. Investigation re Alleged Illegal Free-to-Air TV Service**

An investigation was commenced further to a complaint concerning an alleged illegal free-to-air broadcast television operation. Monitoring of the relevant channels was undertaken; however, no illegal transmission was detected during the initial round of testing. The investigation has been carried over into the January–March 2026 quarter as transmitter sites are restored following Hurricane Melissa, after which more definitive conclusions can be drawn.

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<sup>1</sup> St. Elizabeth, Westmoreland, Hanover, St. James, Trelawny, Manchester

## COMPLAINTS RESOLUTION

Seven (7) investigations were resolved between October – December 2025. Except for matters that fall outside of the Commission's mandate, all complaints are investigated. As soon as investigations are completed, the complainants and the relevant licensees are notified of the outcome, and the Commission then considers the matter resolved.

**Table 3**

### Resolution of Complaints by Licensee Type

	NO. OF INVESTIGATED COMPLAINTS RESOLVED
<b>Subscriber Television</b>	-
<b>Broadcast Television</b>	-
<b>Broadcast Radio</b>	7
<b>TOTAL</b>	<b>4</b>

**Table 4**

### Resolution of Complaints by Category

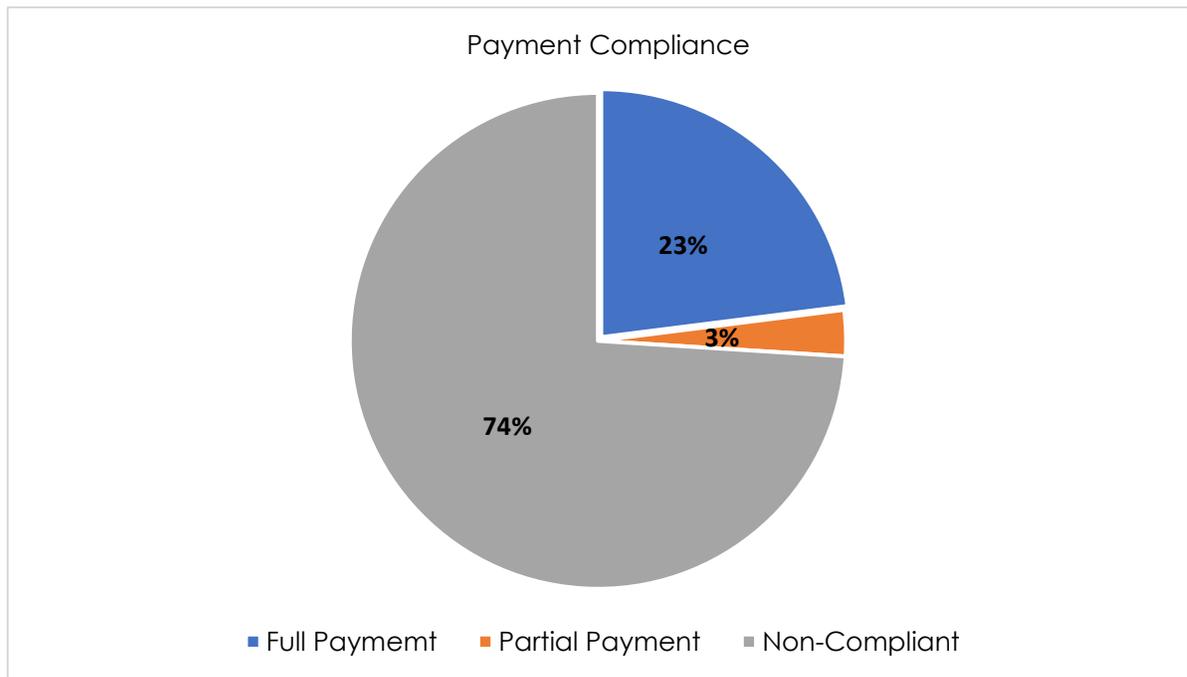
CATEGORY	TOTAL
<b>Closed - Complied with required remedial action for breach of licence</b>	
Broadcast Radio	<b>6</b>
Broadcast Television	-
<b>Closed – No Evidence of Breach</b>	
Broadcast Radio	<b>1</b>
Broadcast Television	-
<b>No Sanction Applied/ Commission accepted licensee remedial action</b>	
Broadcast Radio	-
Broadcast Television	-
<b>TOTAL</b>	<b>7</b>

## FINANCIAL COMPLIANCE

STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income.

Aggregate payment performance is illustrated in **Figure 2**.

**Figure 2**



**Full Payment** - 23% (9 STV operators)  
**Partial Payment** - 3% (1 STV operator)  
**Non-Compliant** - 74% (29 STV operators)

**Table 5**  
**STV Licensees Financial Compliance**  
**For the quarter ended December 31, 2025**

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2021	2022	2023	2024	2025	Paid in Full	Partial Payment	Non-Compliant
1	Advance Cable Systems Ltd.	no	no	yes	no	no		✓	
2	Astra Technology Ltd.	no	no	no	no	no			✓
3	Best TV Communications Group Ltd	n/a	no	no	no	no			✓
4	Cable One Jamaica Ltd.	yes	no	no	no	no			✓
5	Cabletron Network Systems Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓
6	Central Communication Services Ltd.	no	no	no	no	no			✓*
7	Columbus Communications - FLOW	yes	yes	yes	no	no	✓		
8	Combined Communications Ltd.	no	no	no	no	no	✓		
9	Communicable Ltd	no	no	no	no	no			✓
10	Cornwall Communications Ltd.	no	no	no	no	no			✓
11	CTL Limited	yes	no	no	no	no	✓		
12	Digicel Jamaica	yes	yes	yes	yes	yes	✓		
13	Digital Interactive Systems Limited	yes	no	no	no	no	✓		
14	Direct Cable Systems Ltd.	no	no	no	no	no			**
15	Gemini Cable Network	no	no	no	no	no	✓		
16	General Satellite Network Company	no	no	no	no	no			**
17	Guthrie's Communications Ltd <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			**
18	Home Time Entertainment Limited	yes	no	no	no	no			✓
19	Horizon Entertainment & Communication <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓
20	Inntech Communications Ltd.	yes	no	yes	no	no			✓*
21	JACS	yes	no	no	no	no	✓		
22	Jamaica Cablevision Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓
23	Krisara Cable Co. Ltd.	no	no	no	no	no			✓
24	Linscom Network Limited	no	no	no	no	no			✓
25	Marimaxx Communications Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓

### STV Licensees Financial Compliance Contd.

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2021	2022	2023	2024	2025	Paid in Full	Partial Payment	Non-Compliant
26	Mars Cable Vision Limited	yes	no	no	no	no			✓
27	McKoy's Cable Television Co. Ltd.	no	no	no	no	no			✓
28	Mikes Electronics & Cable Network Ltd.	no	no	no	no	no			**
29	Modern Re-Broadcasting Co. Ltd.	no	no	no	no	no			✓
30	Nems Electrical & Satellite Ltd.	no	no	yes	no	no			✓
31	Network Cable Service	yes	no	no	no	no	✓		
32	Odyssey Cable Vision Limited	yes	no	no	no	no			✓
33	Procables Network Limited	no	no	no	no	no	✓		
34	QES 46 Limited	no	no	no	no	no			✓
35	Quality Cable Service	no	no	no	no	no			**
36	Rural Cable Company Limited	no	no	no	no	no			✓
37	Santastic Cable Systems Ltd. <i>(managed by Odyssey Cable Vision Limited)</i>	no	no	no	no	no			✓
38	Somane Pesole Communications Ltd.	yes	yes	no	no	no			✓*
39	Stars Cable Company Ltd.	yes	no	no	no	no			✓
40	St. Thomas Cable Network Limited	no	no	no	no	no			✓
41	Total Cable	yes	yes	no	no	no			✓
42	Tru Star Cable Television Network	no	no	no	no	no			**
43	Venus Cable Services	no	no	no	no	no			**
44	Vere Cable Network Limited	no	no	no	no	no			✓
45	Westar Communications Limited	no	no	no	no	no			✓
46	Wilson Enterprises Limited	yes	yes	no	no	no			✓

\* Usually fully or partially compliant, but operations were disrupted by Hurricane Melissa.

\*\* Non-operational

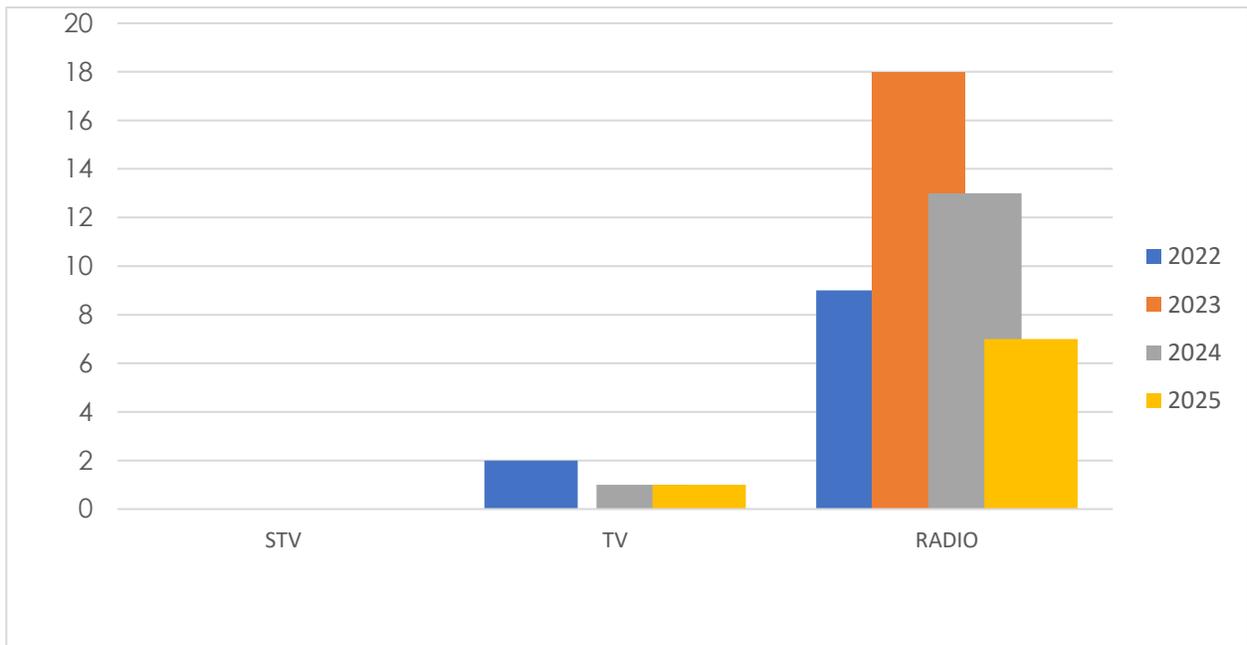
“n/a” Not Applicable (Licence granted during the year. Licensee is not expected to submit audited financial statements in the year that a licence is granted)

Regulatory forbearance was applied to all licensees that made partial payments or were non-compliant for this quarter, due to the disruption caused by Hurricane Melissa.

## NOTICES OF BREACH

During the period under review, eight (8) Notices of Breach were issued to licensees. These Notices of Breach arose from contraventions of the Television and Sound Broadcasting Regulations, and Broadcasting and Radio Re-Diffusion Act.

**Figure 3**  
**TREND IN BREACHES COMMITTED (BY SERVICE)**



	2022	2023	2024	2025
STV	0	0	0	0
TV	2	0	1	1
RADIO	9	18	13	7

## BREACHES BY LICENSEES

- 'Date of Notification' is meant to indicate the date on which the notice of breach was issued, pursuant to Section 20 of the Broadcasting and Radio Re-Diffusion Act.
- BRRRA - Broadcasting and Radio Re-Diffusion Act
- TSBR - Television and Sound Broadcasting Regulations
- Code - Children's Code for Programming
- Directive - October 11, 2022 Directive

## BREACHES BY BROADCAST RADIO LICENSEES

### 1. S & B COMMUNICATIONS LIMITED (THE EDGE FM)

**DATE OF NOTIFICATION:** October 15, 2025  
**COMPLAINT NUMBERS:** 2025080800  
**NATURE OF COMPLAINT:** Transmission of a song which contained profane language and lyrics that promote substance abuse  
**NATURE OF BREACH:** Breach of the Directive and Regulation 30(d) of the TSBR  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee transmitted the prescribed apology  
**STATUS:** Closed

### 2. RADIO JAMAICA LIMITED (FAME 95 FM)

**DATE OF NOTIFICATION:** October 15, 2025  
**COMPLAINT NUMBERS:** 2025081500  
**NATURE OF COMPLAINT:** Transmission of a song that promotes and glorifies use of the dangerous narcotic, Molly.  
**NATURE OF BREACH:** Breach of the Directive  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee transmitted prescribed apology  
**STATUS:** Closed

### 3. GROVE BROADCASTING COMPANY LIMITED (ZIP 103 FM)

**DATE OF NOTIFICATION:** October 15, 2025  
**COMPLAINT NUMBER:** 2025081401  
**NATURE OF COMPLAINT:** Transmission of a song which contained indecent/profane matter and explicit sexual material  
**NATURE OF BREACH:** Breach of Regulation 30(d) of the TSBR and the scheduling requirements of the Code  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee to transmit prescribed apology  
**STATUS:** Open

#### 4. GROVE BROADCASTING COMPANY LIMITED (THE ZIP103 FM)

**DATE OF NOTIFICATION:** October 15, 2025  
**COMPLAINT NUMBERS:** 2025091001  
**NATURE OF COMPLAINT:** Admission of breach concerning the transmission of a song which contained indecent/profane matter  
**NATURE OF BREACH:** Breach of Regulation 30(d) of the TSBR  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Commission accepted licensee's remedial action  
**STATUS:** Closed

#### 5. ST. BESS RADIO FM COMPANY LIMITED (BESS 100 FM)

**DATE OF NOTIFICATION:** December 12, 2025  
**COMPLAINT NUMBERS:** 2025072500  
**NATURE OF COMPLAINT:** Transmission of songs which contained explicit language and lyrics promoting substance abuse (consumption of 'Lean')  
**NATURE OF BREACH:** Breach of the Directive, scheduling requirements of the Code and Regulation 11(3) of the TSBR and section 17 of the BRR  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee transmitted prescribed apology and submitted required report  
**STATUS:** Closed

#### 6. ST. BESS RADIO FM COMPANY LIMITED (BESS 100 FM)

**DATE OF NOTIFICATION:** December 12, 2025  
**COMPLAINT NUMBER:** 2025091700  
**NATURE OF COMPLAINT:** Transmission of a song which contained indecent/profane matter  
**NATURE OF BREACH:** Breach of the Regulation 30(d) of the TSBR  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee transmitted prescribed apology and submitted required report  
**STATUS:** Closed

#### 7. CARBBEAN GLOBAL NETWORK INC. (THE BRIDGE 99 FM)

**DATE OF NOTIFICATION:** December 12, 2025  
**COMPLAINT NUMBER:** 2025081400  
**NATURE OF COMPLAINT:** Failure to supply off-air recording of material transmitted  
**NATURE OF BREACH:** Breach of the Regulation 11(3) of the TSBR and Section 17 of the BRR  
**COMMISSION DECISION:** Licensee in breach

**REMEDIAL ACTION:** Licensee to submit required report  
**STATUS:** Open

## **BREACH BY BROADCAST TELEVISION LICENSEE**

### **8. TELEVISION JAMAICA LIMITED (TVJ)**

**DATE OF NOTIFICATION:** December 12, 2025  
**COMPLAINT NUMBERS:** 2025072800  
**NATURE OF COMPLAINT:** Transmission of an interview containing statements that could serve to normalise the sale of crocodile meat, which is illegal.  
**NATURE OF BREACH:** Breach of Regulation 30(a) of the TSBR  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee transmitted prescribed apology  
**STATUS:** Closed