



MONITORING & COMPLIANCE REPORT

JULY - SEPTEMBER 2025



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EXECUTIVE SUMMARY

BCJ - Quarterly Monitoring & Compliance Report (July – September 2025)

During the period July- September 2025, four (4) Notices of Breach were issued, all of which pertained to broadcast radio licensees.

Forty-three (43) contacts were recorded including twelve (12) complaints which resulted in investigations of broadcast radio and television licensees. The remaining thirty-one (31) contacts related to queries, requests, and reports concerning operational matters involving licensees and the work of the Commission.

All twelve (12) complaints concerned matters relating to content standards. This represented an increase of two (2) when compared with the previous quarter.

Regarding technical matters, twenty-two (22) broadcast licensees were inspected to assess their coverage in St. Thomas. In addition, one (1) subscriber television operator was inspected in Clarendon to determine the extent of its distribution network within its licensed zones, and one (1) investigation was conducted in Trelawny into an alleged illegal cable operation.

In relation to the payment of the annual licence fee, eleven (11) STV operators, representing 28% of all licensees, paid in full. Three (3) operators, or 8%, made partial payments, while twenty-five (25), or 64%, were non-compliant. There was no change in the number of full payments compared to the previous quarter; however, partial payments declined, and the number of non-compliant licensees increased.

CONTACTS WITH THE COMMISSION

Forty-three (43) contacts were recorded for the period July – September 2025 as seen in Table 1 below.

Table 1: BREAKDOWN OF CONTACTS

QUERIES, REQUESTS, AND REPORTS	July 2025	August 2025	September 2025	TOTAL
Complaints Received and Investigated	3	5	4	12
Broadcast Radio Interference	-	-	2	2
Subscriber Television technical issues	-	2	3	5
Subscriber Television customer service issues	2	1	2	5
Request for information regarding application for broadcast licence	2	-	2	4
Other operational issues and queries	5	5	5	15
TOTAL	12	13	18	43

CONTENT STANDARDS COMPLAINTS

The Commission investigated twelve (12) complaints relating to the broadcast of problematic content. The number of complaints investigated increased by two (2) when compared to the previous quarter.

Table 2 details the nature of the investigations conducted by the Commission between July and September 2025

Figure 1 illustrates the trends in content standards complaints investigated in similar reporting periods since 2022.

Table 2

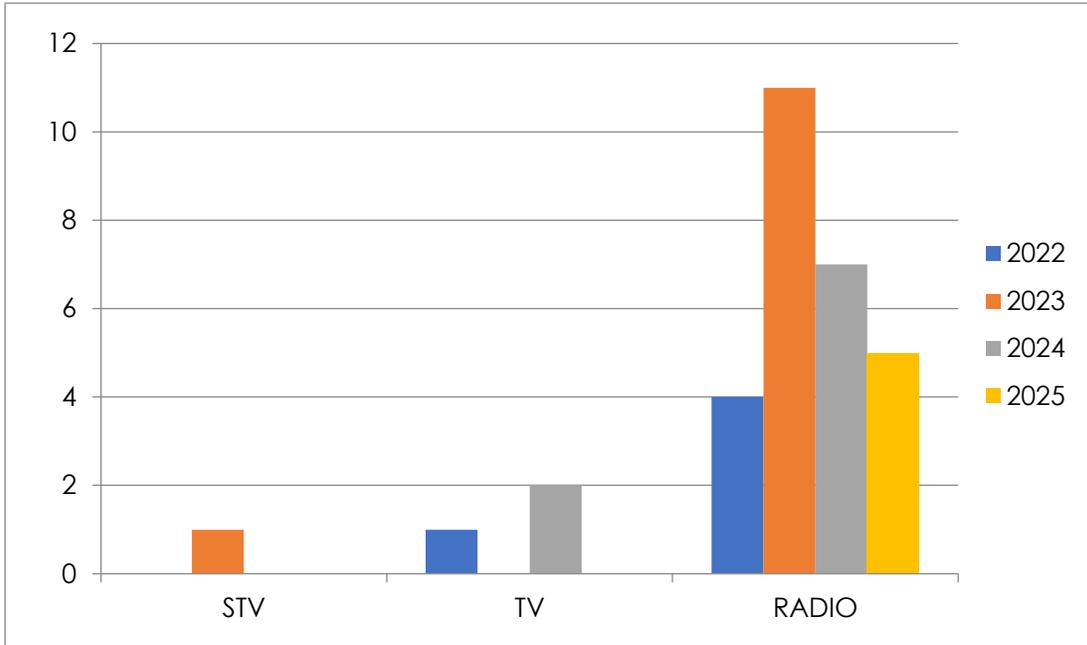
Content Standards Complaints Investigated: July – September 2025

Licensee	Nature of Complaints						Total
	Transmission of indecent and profane language in a song	Transmission of sexually explicit lyrics in a song	Transmission of lyrics in breach of the October 11, 2022 Directive	Transmission in breach of Regulation governing political broadcasts	Transmission of inappropriate statement by a programme host which was perceived to be aggressive and promoting violence	Transmission of content normalising illegal conduct	
St. Bess Radio FM Company Ltd. (Bess FM)	1		1				2
Television Jamaica Ltd. (TVJ)				1		1	2
Nationwide News Network (NNN)	1				1		2
Radio Jamaica Limited (FAME FM)			1				1
The Bridge 99 FM	1						1
Grove Broadcasting Company Ltd. (ZIP 103 FM)	1	1					2
S & B Communications (The Edge FM)			1				1
Cornwall Broadcasting (Yard)			1				1
TOTAL	4	1	4	1	1		12

* **Complaints listed above include allegations that may not have necessarily resulted in findings of breach.**

Figure 1

CONTENT STANDARDS COMPLAINTS INVESTIGATED
Trends for Quarter (July - September) from 2022 to 2025



	2022	2023	2024	2025
STV	0	0	0	0
TV	2	0	1	2
RADIO	12	17	12	10

TECHNICAL COMPLIANCE

The main activities conducted by the Technical Department during the quarter were:

1. Technical monitoring of broadcast radio stations' coverage in St. Thomas to assess service levels and identify gaps. Please see **Table 3** for list of stations that were monitored.
2. Investigation into Nems Electric & Satellite Limited's build-out of its licensed cable zones in Clarendon
3. Investigation into alleged illegal cable TV operation by Best TV Communications Group Limited in the Duncans and Ulster Spring Cable Zones in Trelawny

Table 3: Broadcast Stations & Licence Type

#	Call Sign	Islandwide Licence	Limited Area Licence
1	FAME 95 FM	✓	
2	Radio Jamaica 94 FM	✓	
3	Power 106 FM	✓	
4	HITZ 92 FM	✓	
5	FYAH 105 FM	✓	
6	The Edge FM	✓	
7	MELLO FM	✓	
8	IRIE FM	✓	
9	ZIP 103 FM	✓	
10	NCU FM	✓	
11	KOOL 97 FM	✓	
12	Mega Jamz 98 FM	✓	
13	BBC World Service	✓	
14	Love 101 FM	✓	
15	Bridge 99 FM	✓	
16	KLAS Sports Radio Limited	✓	
17	NNN	✓	
18	News Talk 93 FM	✓	
19	Riddim FM	✓	
20	Mixx 96 FM (formerly Earth FM)		✓
21	Stylz FM		✓
22	Gospel JA		✓

The monitoring exercise showed that six (6) stations were satisfactorily covering approximately fifty to seventy percent (50–70%) of the parish, while one (1) station provided coverage of approximately forty percent (40%). The remaining fifteen (15) stations were found to be providing no coverage or, at most, coverage of up to thirty percent (30%). The Secretariat will engage the relevant licensees to review the findings, assess the factors contributing to inadequate coverage, and require the submission of appropriate measures to remedy the identified deficiencies.

Investigation into Nems Electric & Satellite Limited

Purpose of Investigation: To determine the extent of the company's cable TV distribution network within its three licensed cable zones in Clarendon.

Location: Nine Turn, Mocho, and Frankfield Zones

Date of Investigation: July 8, 2025

Actions Taken/Next Steps: A report detailing the findings was prepared and included in the Commission's submission to the Minister of Information, in support of its recommendation for non-renewal of the licence.

Investigation into Bess TV Communications Group Limited

Nature of Investigation: Alleged illegal cable TV operation within the Duncans and Ulster Spring Cable Zones in Trelawny

Date of Investigation: July 31, 2025

Outcome: The investigation found no evidence to substantiate claims that the licensee was providing STV service outside its licensed zone.

COMPLAINTS RESOLUTION

Four (4) investigations were resolved between July – September 2025. Except for matters that fall outside of the Commission's mandate, all complaints are investigated. As soon as investigations are completed, the complainants and the relevant licensees are notified of the outcome, and the Commission then considers the matter resolved.

Table 4

Resolution of Complaints by Licensee Type

	NO. OF INVESTIGATED COMPLAINTS RESOLVED
Subscriber Television	-
Broadcast Television	-
Broadcast Radio	4
TOTAL	4

Table 5

Resolution of Complaints by Category

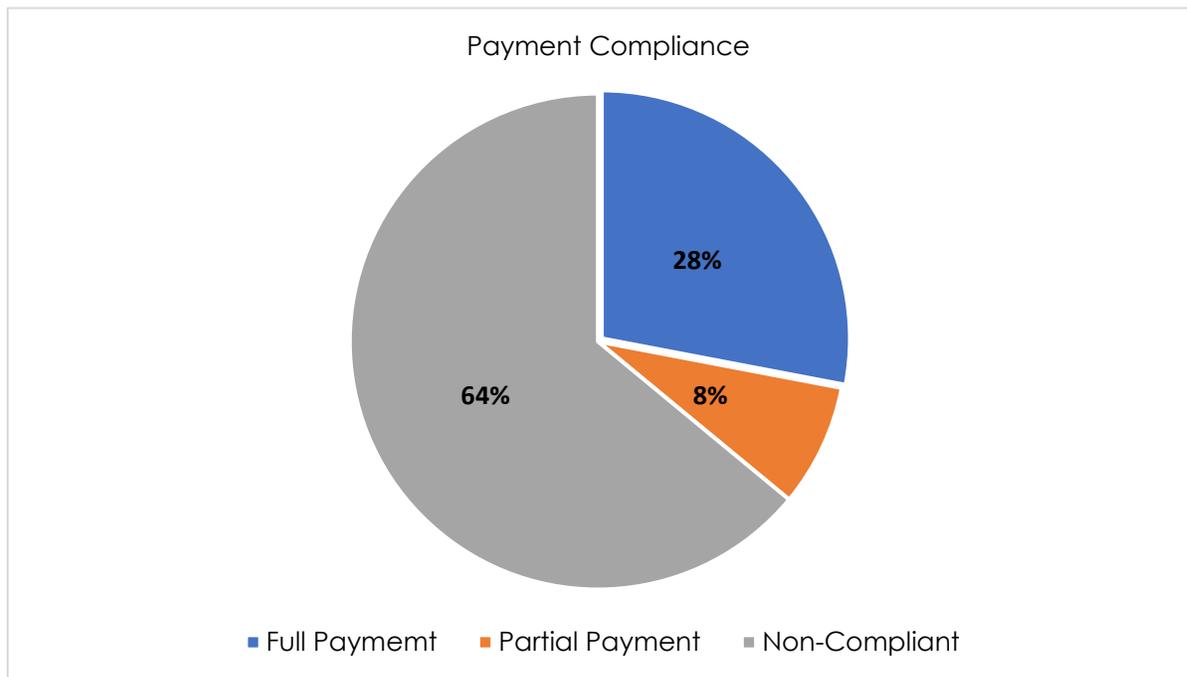
CATEGORY	TOTAL
Closed - Complied with required remedial action for breach of licence	
Broadcast Radio	-
Broadcast Television	-
Closed – No Evidence of Breach	
Broadcast Radio	4
Broadcast Television	-
No Sanction Applied/ Commission accepted licensee remedial action	
Broadcast Radio	-
Broadcast Television	-
TOTAL	4

FINANCIAL COMPLIANCE

STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income.

Aggregate payment performance is illustrated in **Figure 2**.

Figure 2



Full Payment - 28% (11 STV operators)
Partial Payment - 8% (3 STV operators)
Non-Compliant - 64% (25 STV operators)

Table 6
STV Licensees Financial Compliance
For the quarter ended September 30, 2025

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2021	2022	2023	2024	2025	Paid in Full	Partial Payment	Non-Compliant
1	Advance Cable Systems Ltd.	no	no	yes	no	no		✓	
2	Astra Technology Ltd.	no	no	no	no	no			✓
3	Best TV Communications Group Ltd	n/a	no	no	no	no			✓
4	Cable One Jamaica Ltd.	yes	no	no	no	no			✓
5	Cabletron Network Systems Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓
6	Central Communication Services Ltd.	no	no	no	no	no	✓		
7	Columbus Communications - FLOW	yes	yes	yes	no	no	✓		
8	Combined Communications Ltd.	no	no	no	no	no	✓		
9	Communicable Ltd	no	no	no	no	no			✓
10	Cornwall Communications Ltd.	no	no	no	no	no			✓
11	CTL Limited	yes	no	no	no	no	✓		
12	Digicel Jamaica	yes	yes	yes	yes	yes	✓		
13	Digital Interactive Systems Limited	yes	no	no	no	no			✓
14	Direct Cable Systems Ltd.	no	no	no	no	no			*
15	Gemini Cable Network	no	no	no	no	no	✓		
16	General Satellite Network Company	no	no	no	no	no			*
17	Guthrie's Communications Ltd <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			*
18	Home Time Entertainment Limited	yes	no	no	no	no			✓
19	Horizon Entertainment & Communication <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓
20	Inntech Communications Ltd.	yes	no	yes	no	no	✓		
21	JACS	yes	no	no	no	no	✓		
22	Jamaica Cablevision Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓
23	Krisara Cable Co. Ltd.	no	no	no	no	no			✓
24	Linscom Network Limited	no	no	no	no	no			✓
25	Marimaxx Communications Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓

STV Licensees Financial Compliance Contd.

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2021	2022	2023	2024	2025	Paid in Full	Partial Payment	Non-Compliant
26	Mars Cable Vision Limited	yes	no	no	no	no			✓
27	McKoy's Cable Television Co. Ltd.	no	no	no	no	no			✓
28	Mikes Electronics & Cable Network Ltd.	no	no	no	no	no			*
29	Modern Re-Broadcasting Co. Ltd.	no	no	no	no	no			✓
30	Nems Electrical & Satellite Ltd.	no	no	yes	no	no			✓
31	Network Cable Service	yes	no	no	no	no	✓		
32	Odyssey Cable Vision Limited	yes	no	no	no	no		✓	
33	Procables Network Limited	no	no	no	no	no	✓		
34	QES 46 Limited	no	no	no	no	no			✓
35	Quality Cable Service	no	no	no	no	no			*
36	Rural Cable Company Limited	no	no	no	no	no			✓
37	Santastic Cable Systems Ltd. <i>(managed by Odyssey Cable Vision Limited)</i>	no	no	no	no	no		✓	
38	Somane Pesole Communications Ltd.	yes	yes	no	no	no	✓		
39	Stars Cable Company Ltd.	yes	no	no	no	no			✓
40	St. Thomas Cable Network Limited	no	no	no	no	no			✓
41	Total Cable	yes	yes	no	no	no			✓
42	Tru Star Cable Television Network	no	no	no	no	no			*
43	Venus Cable Services	no	no	no	no	no			*
44	Vere Cable Network Limited	no	no	no	no	no			✓
45	Westar Communications Limited	no	no	no	no	no			✓
46	Wilson Enterprises Limited	yes	yes	no	no	no			✓

Key

"--" Licence Not Issued

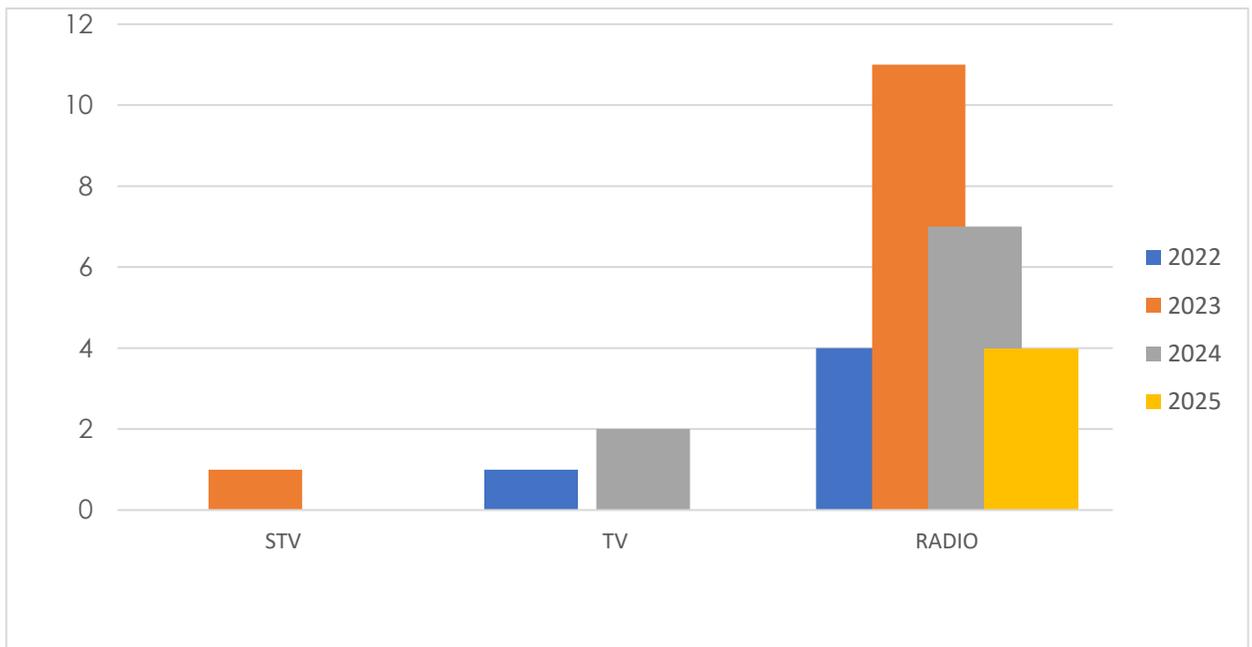
"n/a" Not Applicable (Licence granted during the year. Licensee is not expected to submit audited financial statements in the year that a licence is granted)

* Non-operational

NOTICES OF BREACH

During the period under review, four (4) Notices of Breach¹ were issued to licensees. These Notices of Breach arose from contraventions of the Television and Sound Broadcasting Regulations, and Broadcasting and Radio Re-Diffusion Act.

Figure 3
TREND IN BREACHES COMMITTED (BY SERVICE)



	2022	2023	2024	2025
STV	0	1	0	0
TV	1	0	2	0
RADIO	4	11	7	4

¹ There are instances in which a notice of breach may address multiple investigations/violations.

BREACHES BY LICENSEES

- 'Date of Notification' is meant to indicate the date on which the notice of breach was issued, pursuant to Section 20 of the Broadcasting and Radio Re-diffusion Act.
- TSBR - Television and Sound Broadcasting Regulations
- Code - Children's Code for Programming

1. MUSTARD SEED COMMUNITIES (ROOTS FM)

DATE OF NOTIFICATION: August 8, 2025
COMPLAINT NUMBERS: 2025061100 & 2025061101
NATURE OF COMPLAINT: Transmission of songs which contained profane language
NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR and the Code
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee transmitted the prescribed apology
STATUS: Closed

2. St. BESS RADIO FM COMPANY LIMITED (BESS 100 FM)

DATE OF NOTIFICATION: August 8, 2025
COMPLAINT NUMBERS: 2025061200
NATURE OF COMPLAINT: Transmission of song containing lyrics promoting/glorifying scamming
NATURE OF BREACH: Breach of the October 11, 2022 Directive
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

3. MYSTIC SYMBOL ENTERPRISES LIMITED (MIXX 96 FM)

DATE OF NOTIFICATION: August 8, 2025
COMPLAINT NUMBER: 2025061201
NATURE OF COMPLAINT: Transmission of a song containing indecent language
NATURE OF BREACH: Breach of the Regulation 30(d) of the TSBR and the Code
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

4. GROVE BROADCASTING COMPANY LIMITED (THE ZIP103 FM)

DATE OF NOTIFICATION: August 8, 2025
COMPLAINT NUMBERS: 2025062000
NATURE OF COMPLAINT: Transmission of a song containing profane language

NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Having regard to the time of transmission and other relevant considerations, the licensee was cautioned; no remedial action was deemed necessary.
STATUS: Closed