



**MONITORING & COMPLIANCE REPORT**

**APRIL-JUNE**

**2025**



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## EXECUTIVE SUMMARY

During the period April–June 2025, eight (8) Notices of Breach were issued, all of which pertained to broadcast radio licensees. Forty (40) contacts were recorded including ten (10) complaints which resulted in investigations of broadcast radio and television licensees. The remaining thirty contacts related to queries, requests, and reports concerning operational matters involving licensees and the work of the Commission.

All ten (10) complaints concerned matters relating to content standards. This represented an increase of four (4) when compared with the previous quarter.

Regarding technical matters, twenty-four (24) broadcast radio stations were monitored to determine their coverage in St. Elizabeth.

In relation to the payment of the annual licence fee, eleven (11) STV operators, or 28% of all licensees paid in full; five (5) or 13% made partial payments and twenty-three (23) or 59% were non-compliant. There was an increase in the number of full payments and a decrease in the number of partial payments recorded when compared to the previous quarter. There was no change in the number of non-compliant licensees.

## CONTACTS WITH THE COMMISSION

Forty (40) contacts were recorded for the period April–June 2025 as seen in Table 1 below.

**Table 1: BREAKDOWN OF CONTACTS**

QUERIES, REQUESTS, AND REPORTS	April 2025	May 2025	June 2025	TOTAL
Complaints Received and Investigated	2	2	6	10
Broadcast Television technical issues	1	-	2	3
Subscriber Television technical issues	1	1	4	6
Subscriber Television customer service issues	2	1	4	7
Request for information regarding application for broadcast licence	-	1	-	1
Concerns about content aired in a song	1	1	-	2
Other operational issues and queries	2	5	4	11
<b>TOTAL</b>	<b>9</b>	<b>11</b>	<b>20</b>	<b>40</b>

## CONTENT STANDARDS COMPLAINTS

The Commission investigated ten (10) complaints relating to the broadcast of allegedly non-compliant content. The number of complaints investigated increased by four (4) when compared to the previous quarter.

**Table 2** details the nature of the investigations conducted by the Commission between April and June 2025

**Figure 1** illustrates the trends in content standards complaints investigated in similar reporting periods since 2022.

**Table 2**

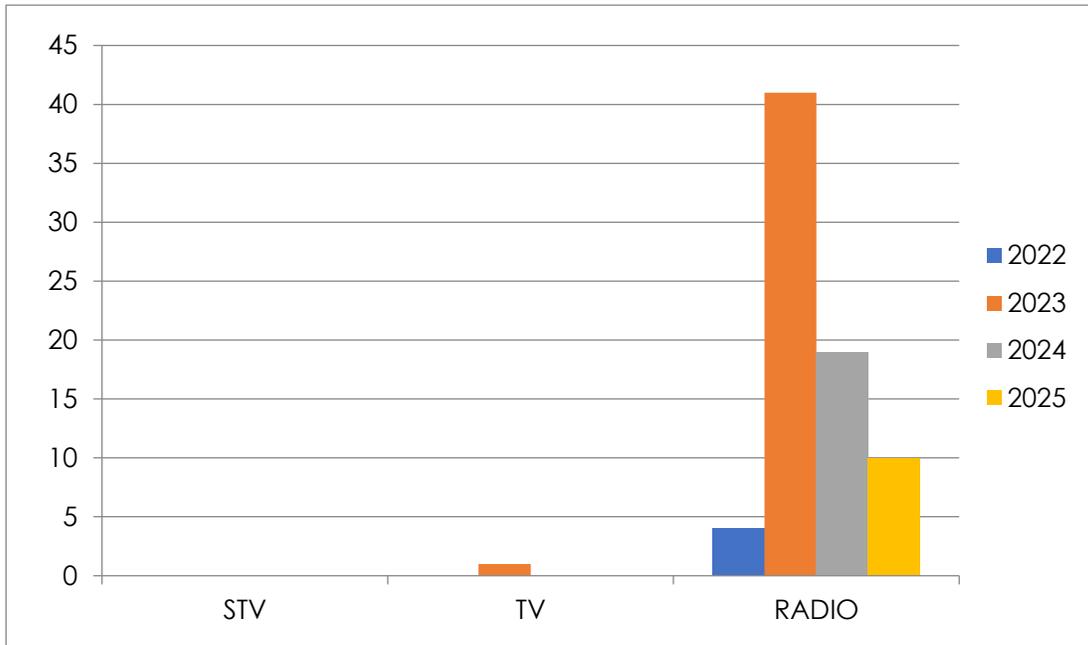
### Content Standards Complaints Investigated: April–June 2025

Licensee	Nature of Complaints			Total
	Transmission of indecent and profane language in a song	Transmission of sexually explicit lyrics in a song	Transmission of lyrics contravening the October 11, 2022 Directive	
<b>Mother in Crisis (Suncity Radio)</b>			<b>2</b>	<b>2</b>
<b>Western Broadcasting Limited (Riddim FM)</b>	<b>1</b>			<b>1</b>
<b>S &amp; B Communications (FYAH 105 FM)</b>		<b>1</b>		<b>1</b>
<b>St. Bess Radio FM Company Limited (BESS FM)</b>			<b>1</b>	<b>1</b>
<b>Radio Jamaica Limited (HITZ 92 FM)</b>	<b>1</b>			<b>1</b>
<b>Mustard Seed Communities (Roots FM)</b>	<b>2</b>			<b>2</b>
<b>Grove Broadcasting Company Ltd. (ZIP 103FM)</b>	<b>1</b>			<b>1</b>
<b>Mystic Symbol Enterprises Ltd (MIXX 96 FM)</b>	<b>1</b>			<b>1</b>
<b>TOTAL</b>	<b>6</b>	<b>1</b>	<b>3</b>	<b>10</b>

\* Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

**Figure 1**

**CONTENT STANDARDS COMPLAINTS INVESTIGATED  
Trends for Quarter (April–June) from 2022 to 2025**



	2022	2023	2024	2025
<b>STV</b>	0	0	1	0
<b>TV</b>	0	1	2	0
<b>RADIO</b>	4	41	19	10

## TECHNICAL COMPLIANCE

During the quarter, the department focused on technical monitoring of broadcast stations' coverage in St. Elizabeth to assess coverage levels and identify service gaps. The exercise showed that four (4) stations were providing satisfactory service to approximately sixty percent (60%) of the parish, while twenty (20) stations offered either no coverage or, at most, coverage of up to thirty percent (30%). The secretariat will undertake a more detailed assessment of the findings to determine appropriate next steps. Please see **Table 3** below for the list of stations that were monitored.

**Table 3: Broadcast Stations & Licence Type**

#	Call Sign	Islandwide Licence	Limited Area Licence
1	BBC World Service	✓	
2	Bridge 99 FM	✓	
3	Riddim FM	✓	
4	FAME 95 FM	✓	
5	Radio Jamaica 94 FM	✓	
6	HITZ 92 FM	✓	
7	IRIE FM	✓	
8	Power 106 FM	✓	
9	Nationwide News Network	✓	
10	Mega Jamz 98 FM	✓	
11	News Talk 93 FM	✓	
12	KLAS Sports Radio Limited	✓	
13	ZIP 103 FM	✓	
14	Love 101 FM	✓	
15	KOOL FM	✓	
16	NCU FM	✓	
17	FYAH 105 FM	✓	
18	The Edge FM	✓	
19	Gospel JA		✓
20	ROSES FM		✓
21	MELLO FM		✓
22	Energy FM		✓
23	BESS 100 FM		✓
24	VYBZ FM		✓

## COMPLAINTS RESOLUTION

All complaints within the Commission's mandate are investigated. Upon completion, both licensees and complainants are notified, and the matter is considered resolved. Eighteen (18) investigations were resolved between April–June 2025.

**Table 4**

**Resolution of Complaints by Licensee Type**

	NO. OF INVESTIGATED COMPLAINTS RESOLVED
<b>Subscriber Television</b>	-
<b>Broadcast Television</b>	1
<b>Broadcast Radio</b>	17
<b>TOTAL</b>	<b>18</b>

**Table 5**

**Resolution of Complaints by Category**

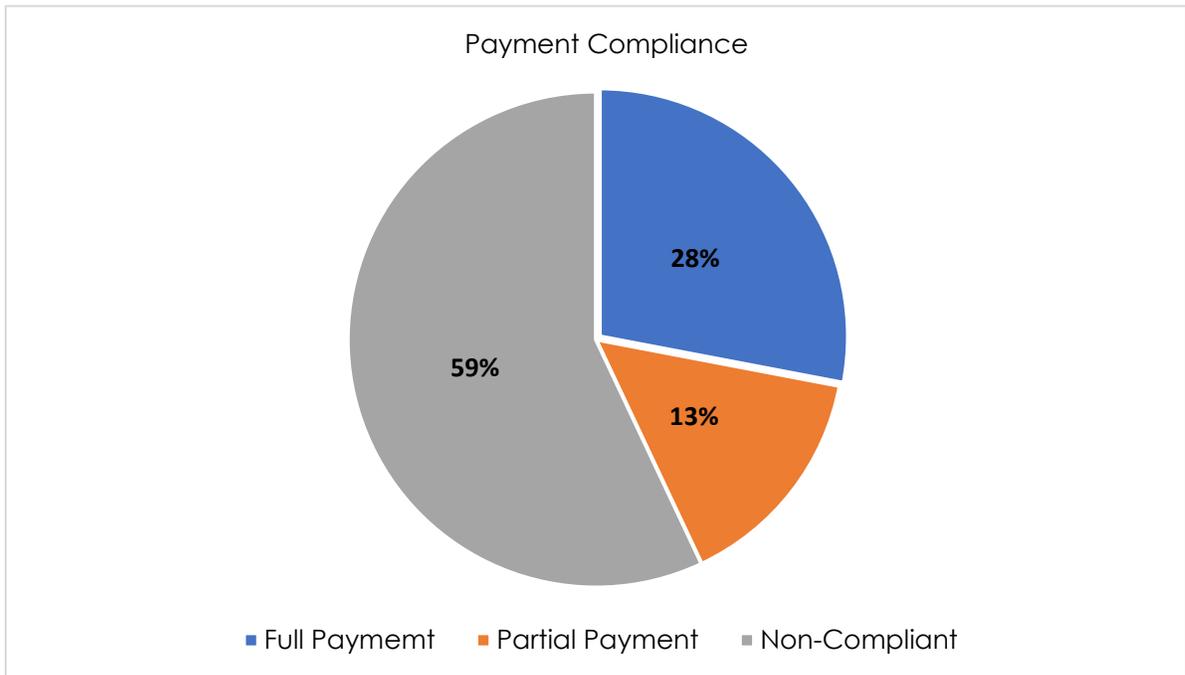
CATEGORY	TOTAL
<b>Closed - Complied with required remedial action for breach of licence</b>	
Broadcast Radio	<b>13</b>
Broadcast Television	<b>1</b>
<b>Closed – No Evidence of Breach</b>	
Broadcast Radio	<b>1</b>
Broadcast Television	-
<b>No Sanction Applied/ Commission accepted licensee remedial action</b>	
Broadcast Radio	<b>3</b>
Broadcast Television	-
<b>TOTAL</b>	<b>18</b>

## FINANCIAL COMPLIANCE

STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income.

Aggregate payment performance is illustrated in **Figure 2**.

**Figure 2**



**Full Payment** - 28 % (11 STV operators)  
**Partial Payment** - 13 % (5 STV operators)  
**Non-Compliant** - 59% (23 STV operators)

**Table 6**

**STV Licensees Financial Compliance**

**For the quarter ended June, 2025**

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2020	2021	2022	2023	2024	Paid in Full	Partial Payment	Non-Compliant
1	Advance Cable Systems Ltd.	yes	no	no	yes	no		✓	
2	Astra Technology Ltd.	no	no	no	no	no			✓
3	Best TV Communications Group Ltd	--	n/a	no	no	no			✓
4	Cable One Jamaica Ltd.	yes	yes	no	no	no	*		✓
5	Cabletron Network Systems Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓
6	Central Communication Services Ltd.	no	no	no	no	no	✓		
7	Columbus Communications - FLOW	yes	yes	yes	yes	no	✓		
8	Combined Communications Ltd.	yes	no	no	no	no	✓		
9	Communicable Ltd	no	no	no	no	no			✓
10	Cornwall Communications Ltd.	yes	no	no	no	no			✓
11	CTL Limited	yes	yes	no	no	no	✓		
12	Digicel Jamaica	yes	yes	yes	yes	yes	✓		
13	Digital Interactive Systems Limited	yes	yes	no	no	no			✓
14	Direct Cable Systems Ltd.	no	no	no	no	no			**
15	Gemini Cable Network	no	no	no	no	no	✓		
16	General Satellite Network Company	no	no	no	no	no			**
17	Guthrie's Communications Ltd <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			**
18	Home Time Entertainment Limited	yes	yes	no	no	no			✓
19	Inntech Communications Ltd.	yes	yes	no	yes	no	✓		
20	Horizon Entertainment & Communication <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓
21	JACS	yes	yes	no	no	no	✓		
22	Jamaica Cablevision Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓
23	Krisara Cable Co. Ltd.	no	no	no	no	no			✓
24	Linscom Network Limited	no	no	no	no	no			✓
25	Marimaxx Communications Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓
26	Mars Cable Vision Limited	yes	yes	no	no	no		✓	
27	McKoy's Cable Television Co. Ltd.	no	no	no	no	no			✓
28	Mikes Electronics & Cable Network Ltd.	no	no	no	no	no			**
29	Modern Re-Broadcasting Co. Ltd.	no	no	no	no	no			✓

## STV Licensees Financial Compliance Contd.

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2020	2021	2022	2023	2024	Paid in Full	Partial Payment	Non-Compliant
30	Nems Electrical & Satellite Ltd.	no	no	no	yes	no			✓
31	Network Cable Service	no	yes	no	no	no	✓		
32	Odyssey Cable Vision Limited	yes	yes	no	no	no	*	✓	
33	Procables Network Limited	no	no	no	no	no	✓		
34	QES 46 Limited	no	no	no	no	no			✓
35	Quality Cable Service	no	no	no	no	no			**
36	Rural Cable Company Limited	no	no	no	no	no			✓
37	Santastic Cable Systems Ltd. (managed by Odyssey Cable Vision Limited)	yes	no	no	no	no		✓	
38	Somane Pesole Communications Ltd.	no	yes	yes	no	no	✓		
39	Stars Cable Company Ltd.	yes	yes	no	no	no			✓
40	St. Thomas Cable Network Limited	no	no	no	no	no			✓
41	Total Cable	yes	yes	yes	no	no			✓
42	Tru Star Cable Television Network	no	no	no	no	no			**
43	Venus Cable Services	no	no	no	no	no			**
44	Vere Cable Network Limited	no	no	no	no	no			✓
45	Westar Communications Limited	no	no	no	no	no		✓	
46	Wilson Enterprises Limited	yes	yes	yes	no	no			✓

### Key

"--" Licence Not Issued

"n/a" Not Applicable (Licence granted during the year. Licensee is not expected to submit audited financial statements in the year that a licence is granted).

\* The licensee is typically fully or partially compliant. However, it has requested leniency, citing ongoing challenges stemming from infrastructure/equipment damage caused by Hurricane Beryl.

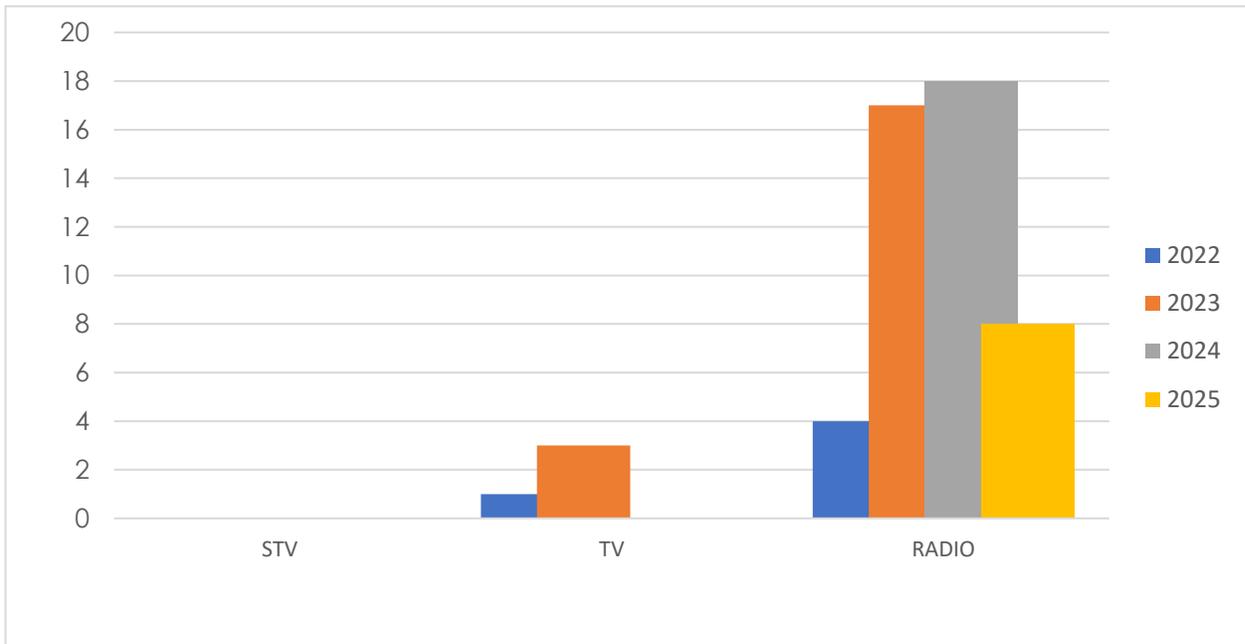
\*\* Non-operational

## NOTICES OF BREACH

During the period under review, eight (8) Notices of Breach<sup>1</sup> were issued to licensees. These arose from contraventions of the Television and Sound Broadcasting Regulations, and Broadcasting and Radio Re-Diffusion Act.

**Figure 3**

**TREND IN BREACHES COMMITTED (BY SERVICE)**



	2022	2023	2024	2025
STV	0	0	0	0
TV	1	3	0	0
RADIO	4	17	18	8

<sup>1</sup> There are instances in which a notice of breach may address multiple investigations/violations.

## BREACHES BY LICENSEES

- 'Date of Notification' is meant to indicate the date on which the notice of breach was issued, pursuant to Section 20 of the Broadcasting and Radio Re-diffusion Act.
- TSBR - Television and Sound Broadcasting Regulations
- Code - Children's Code for Programming

### 1. GROVE BROADCASTING COMPANY LIMITED (IRIE FM)

**DATE OF NOTIFICATION:** April 9, 2025  
**COMPLAINT NUMBERS:** 2024121801  
**NATURE OF COMPLAINT:** Transmission of a song containing indecent and profane matter  
**NATURE OF BREACH:** Breach of Regulation 30(d) of the TSBR  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Having regard to the time of transmission and other relevant considerations, the licensee was cautioned; no remedial action was deemed necessary.  
**STATUS:** Closed

### 2. MOTHER IN CRISIS (SUN CITY RADIO)

**DATE OF NOTIFICATION:** April 9, 2025  
**COMPLAINT NUMBERS:** 2024121803  
**NATURE OF COMPLAINT:** Transmission of a song containing profane language and lyrics with sexual connotations  
**NATURE OF BREACH:** Breach of Regulation 30(d) of the TSBR and the scheduling requirements of the Code  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee to transmit prescribed apology  
**STATUS:** Open

### 3. MYSTIC SYMBOL ENTERPRISES LTD (MIXX 96 FM)

**DATE OF NOTIFICATION:** April 9, 2025  
**COMPLAINT NUMBER:** 2025011700  
**NATURE OF COMPLAINT:** Transmission of a song containing lyrics which could be construed as directly or tacitly promoting gun violence  
**NATURE OF BREACH:** Breach of the scheduling requirements of the Code  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee cautioned; no remedial action was deemed necessary on this occasion.  
**STATUS:** Closed

#### 4. S & B COMMUNICATIONS LIMITED (FYAH 105 FM)

**DATE OF NOTIFICATION:** May 8, 2025  
**COMPLAINT NUMBER:** 2025030300  
**NATURE OF COMPLAINT:** Transmission of a song containing indecent matter  
**NATURE OF BREACH:** Breach of Regulation 30(d) of the TSBR  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee transmitted prescribed apology  
**STATUS:** Closed

#### 5. RADIO JAMAICA LIMITED (HITZ 92 FM)

**DATE OF NOTIFICATION:** May 8, 2025  
**COMPLAINT NUMBER:** 2025030301  
**NATURE OF COMPLAINT:** Transmission of a song containing excessive sexual content  
**NATURE OF BREACH:** Breach of the scheduling requirements of the Code  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee transmitted prescribed apology  
**STATUS:** Closed

#### 6. RADIO JAMAICA LIMITED (FAME 95 FM)

**DATE OF NOTIFICATION:** May 8, 2025  
**COMPLAINT NUMBER:** 2025030302  
**NATURE OF COMPLAINT:** Transmission of a song containing lyrics that promote/glorify the possession of illicit drugs  
**NATURE OF BREACH:** Breach of the October 11, 2022 Directive  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee transmitted prescribed apology  
**STATUS:** Closed

#### 7. MOTHER IN CRISIS (SUN CITY RADIO)

**DATE OF NOTIFICATION:** June 6, 2025  
**COMPLAINT NUMBERS:** 2025042400 & 2025042401  
**NATURE OF COMPLAINT:** Transmission of songs containing lyrics that promote scamming and substance abuse  
**NATURE OF BREACH:** Breach of the October 11, 2022 Directive  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee to transmit prescribed apology  
**STATUS:** Open

## 8. WESTERN BROADCASTING LIMITED (RIDDIM FM)

**DATE OF NOTIFICATION:** June 6, 2025  
**COMPLAINT NUMBERS:** 2025050100  
**NATURE OF COMPLAINT:** Transmission of a song containing profane language  
**NATURE OF BREACH:** Breach of Regulation 30(d) of the TSBR  
**COMMISSION DECISION:** Licensee in breach  
**REMEDIAL ACTION:** Licensee transmitted prescribed apology  
**STATUS:** Closed