

MONITORING & COMPLIANCE REPORT

OCTOBER - DECEMBER
2020



TABLE OF CONTENTS

Executive Summary	1
Introduction	2
Breakdown of Contacts	2
Programming Content Compliance	3
Technical Compliance	6
Complaints Resolution	6
Financial Compliance	8
Notices of Breach	11

Tables:

Table 1 - Content Standards Report	4
Table 2 - Resolution of Complaints by Licensee Type	6
Table 3 - Resolution of Complaints by Category	7
Table 4 - STV Financial Compliance	9-10

Charts:

Figure 1 - Content Standards Reports Trends: 2017-2020	5
Figure 2 - STV Licence Fee Payment.....	8

EXECUTIVE SUMMARY
BCJ - Quarterly Monitoring & Compliance Report
(October– December 2020)

During the period October – December 2020, no Notice of Breach of Licence was issued to any licenced broadcaster.

Forty-nine (49) contacts were recorded for the period October – December 2020. Of this number, one (1) was a complaint, which resulted in an investigation of a broadcast operator. Forty-eight (48) were queries and comments about other operational issues pertaining to licensed operators and the work of the Commission.

The complaint was a matter relating to content standards. There was a decrease of three (3) when compared with the previous quarter, July– September 2020.

There was no technical inspection due to the impact of the COVID 19.

In relation to the payment of the annual licence fee, nineteen (19) subscriber television (STV) operators, or 39% of all licensees paid in full; four (4) or 8% made partial payments and twenty-six (26) or 53% were non-compliant. There was an increase of two (2) in the number of full payments recorded when compared to the previous quarter. The number of licensees who made partial payments decreased by two (2) and the number of non-compliant licensees remained the same.

INTRODUCTION

Contacts with the Commission

Forty-nine (49) contacts were recorded for the period, October – December 2020. There was one (1) content standard investigation and no Notice of Breach of Licence.

BREAKDOWN OF CONTACTS

	October 2020	November 2020	December 2020	TOTAL
Queries, Requests and Reports:				
Licence Application process	-	3	-	3
Subscriber Television customer service issues	-	-	5	5
Complaints Received and Investigated	-	-	1	1
Subscriber Television technical issues	10	5	7	22
Other operational issues (with the exception of those indicated above)	9	3	6	18
TOTAL	19	11	19	49

PROGRAMMING CONTENT COMPLIANCE

The Commission investigated one (1) complaint relating to the broadcast of problematic content. The number of complaints investigated decreased by two (2) when compared to the period July - September 2020.

Table 1 details the complaints investigated relating to content standards between October to December, and the nature of the investigations conducted by the Commission.

Figure 1 illustrates the trend in programming standard complaints investigated in similar reporting periods since 2017.

Table 1

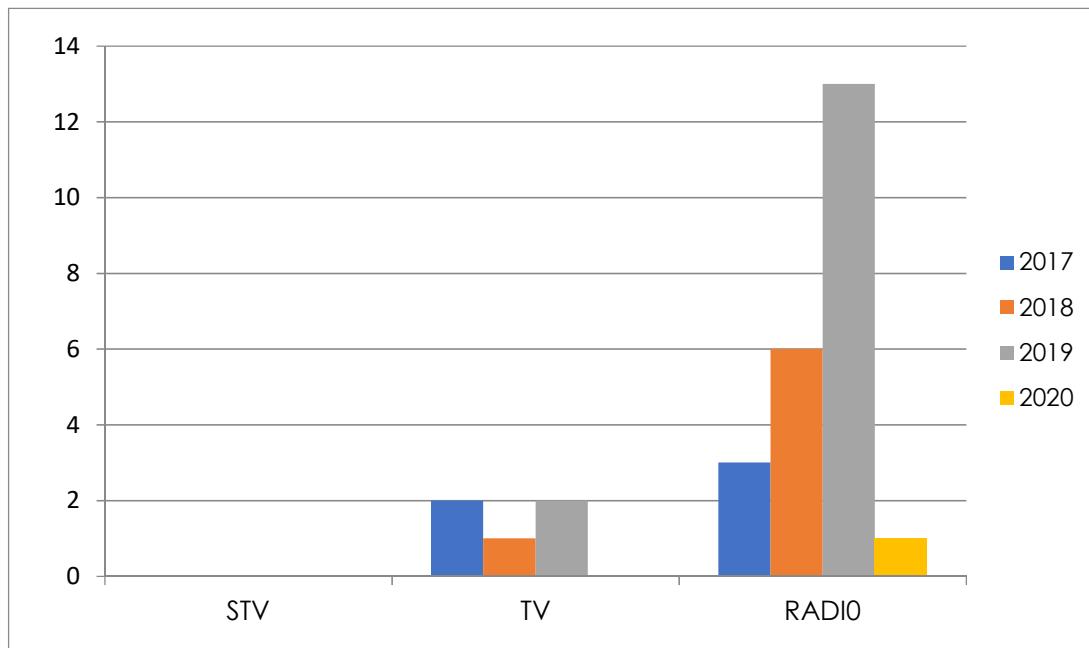
Content Standards Complaints Investigated: October –December 2020

	Transmission of excessive language during the airing of a song.		TOTAL
Grove Broadcasting Co. Ltd. (ZIP 103 FM)	1		1
TOTAL	1		1

* Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Figure 1:

CONTENT STANDARD COMPLAINTS INVESTIGATED
Trends for Quarter (October- December) from 2017 to 2020



	2017	2018	2019	2020
STV	0	0	0	0
TV	2	1	2	0
RADIO	3	6	13	1

TECHNICAL COMPLIANCE

TECHNICAL MONITORING

There was no technical inspection for the period October to December 2020, due to the effects of COVID 19.

COMPLAINTS RESOLUTION

Except for matters that fall outside of the Commission's mandate, all reports of possible breaches of licence are investigated. As soon as investigations are completed, the complainants and the relevant licensees are notified of the outcome, and the Commission considers the matter resolved.

One (1) investigation was resolved between October - December, 2020.

Table 2

Resolution of Complaints by Licensee Type

	No. of investigated complaints resolved
Subscriber Television	-
Broadcast Television	-
Broadcast Radio	1
Total	1

Table 3
Resolution of Complaints by Category

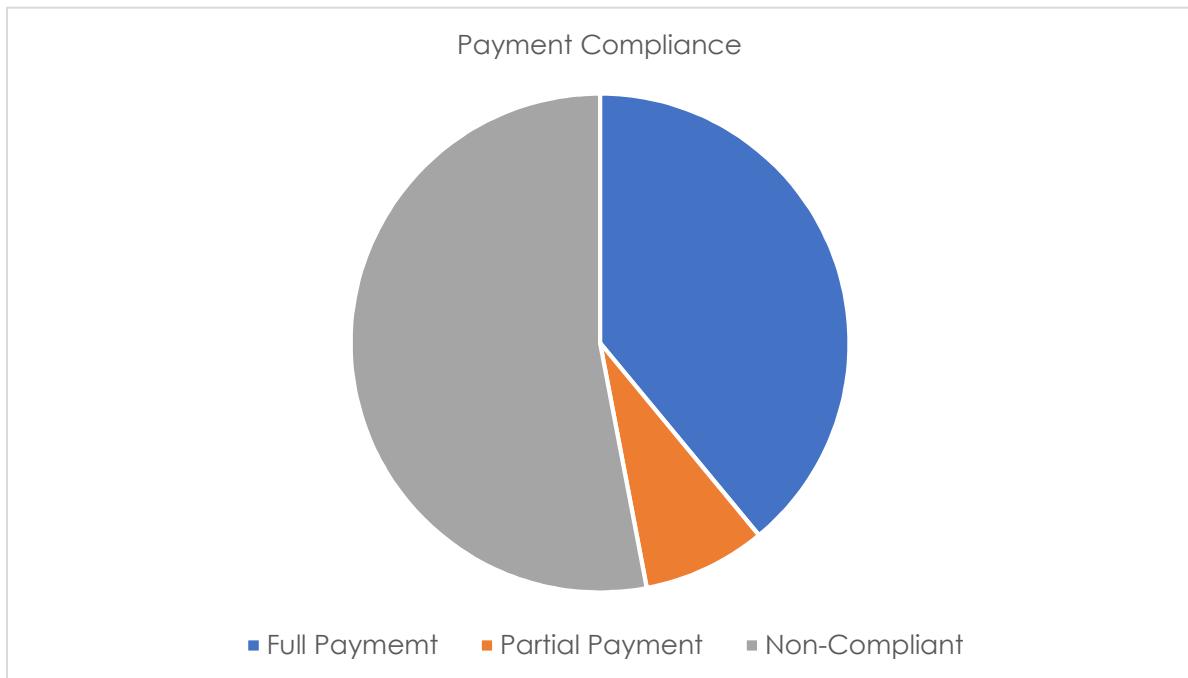
CATEGORY		TOTAL
Closed - Complied with required remedial action for breach of licence		
• Broadcast Radio	-	-
• Broadcast Television	-	-
Closed – No Evidence of Breach		
• Broadcast Radio	1	1
• Broadcast Television	-	-
No Sanction Applied		
• Broadcast Radio	-	-
• Broadcast Television	-	-
Total	1	1

FINANCIAL COMPLIANCE

STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income.

Aggregate payment performance is illustrated in **Figure 2**

Figure 2



Full Payment	- 39%
Partial Payment	- 8 %
Non- Compliant	- 53%

Table 4
STV Licensees Financial Compliance
For quarter ended December 31, 2020

	LICENSEES	SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2015	2016	2017	2018	2019	Paid in Full	Partial Payment	Non-Compliant
1	Advance Cable Systems Ltd.	no	no	no	no	no		✓	
2	Astra Technology Ltd.	no	no	no	no	no			✓
3	Cable One Jamaica Ltd.	yes	yes	yes	no	Yes		✓	
4	Cabletron Network Systems Ltd.	no	no	no	no	no			✓
5	Central Clarendon Cable Ltd.	no	no	no	no	no			✓
6	Central Communication Services Ltd.	yes	yes	yes	no	no	✓		
7	Columbus Communications - FLOW	yes	yes	yes	yes	no	✓		
8	Combined Communications Ltd.	no	no	no	no	no			✓
9	Communicable Ltd.	no	no	no	no	no			✓
10	Cornwall Communications Ltd.	no	no	no	yes	yes		✓	
11	CTL Limited	no	no	no	no	no	✓		
12	Digicel Jamaica (formerly Telstar Cable Ltd)	n/a	yes	yes	yes	no	✓		
13	Digital Interactive Systems Limited	n/a	n/a	no	yes	no			✓
14	Direct Cable Systems Ltd.	no	no	no	no	no			✓
15	Gemini Cable Network	yes	yes	yes	yes	no	✓		
16	General Satellite Network Company	yes	no	no	no	no			✓
17	Guthrie's Communications Ltd	no	no	no	no	no			✓
18	Home Time Entertainment	no	no	yes	no	no			✓
19	Horizon Entertainment & Communication	no	yes	no	no	no	✓		
20	Inntech Communications Ltd.	yes	yes	no	no	no	✓		
21	JACS	n/a	n/a	n/a	no	no	✓		
22	Jamaica Cablevision Ltd.	no	no	no	no	no	✓		
23	Krisara Cable Co. Ltd.	n/a	n/a	no	no	no			✓
24	Linscom Network Limited	no	yes	yes	no	no			✓
25	Logic One Limited	yes	yes	no	no	no	✓		

STV Licensees Financial Compliance

	LICENSEES	SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2015	2016	2017	2018	2019	Paid in Full	Partial Payment	Non-Compliant
26	Marimaxx Communications Ltd.	no	no	yes	no	no			✓
27	Mars Cable Vision Ltd.	yes	yes	yes	no	no		✓	
28	McKoy's Cable Television Co. Ltd.	no	no	no	no	no			✓
29	Mikes Electronics & Cable Network Ltd.	no	no	no	no	no			✓
30	Modern Re-Broadcasting Co. Ltd.	no	yes	yes	no	no	✓		
31	Nems Electrical & Satellite Ltd.	no	no	no	no	no			✓
32	Network Cable Service	yes	yes	yes	yes	no	✓		
33	Odyssey Cable Vision Limited	yes	yes	yes	no	no	✓		
34	Procables Network Limited	no	no	no	no	no	✓		
35	QES 46 Limited	no	no	no	no	no			✓
36	Quality Cable Service	no	no	no	no	no			✓
37	Rural Cable Company Limited	no	no	no	no	no	✓		
38	Santastic Cable Systems Ltd.	yes	yes	yes	yes	no			✓
39	Somane Pesole Communications Ltd.	no	no	no	no	no	✓		
40	Starcom Cablevision Ltd.	no	no	no	no	no			✓
41	Stars Cable Company Ltd.	no	no	no	no	no	✓		
42	St. Thomas Cable Network Limited	yes	yes	yes	no	no	✓		
43	Summit Satellite Systems Limited	no	no	no	no	no			✓
44	Total Cable	no	no	no	no	no	✓		
45	Tru Star Cable Television Network	no	no	no	no	no			✓
46	Venus Cable Services	no	no	no	no	no			✓
47	Vere Cable Network Limited	no	no	no	no	no			✓
48	Westar Communications Limited	no	no	no	no	no			✓
49	Wilson Enterprises Limited	no	no	no	no	no			✓

BREACH BY LICENSEE.

No Notice of Breach was issued for the period under review.

'Date of Notification' is meant to indicate the date on which the Commission made a determination that there was a contravention by the licensee, pursuant to Section 20 of the Broadcasting and Radio Re-diffusion Act.