



MONITORING & COMPLIANCE REPORT

JULY - SEPTEMBER
2021



TABLE OF CONTENTS

Executive Summary	1
Introduction	2
Breakdown of Contacts	2
Programming Content Compliance	3
Complaints Resolution	6
Financial Compliance	8
Notices of Breach	11

Tables:

Table 1 - Content Standards Report	4
Table 2 - Resolution of Complaints by Licensee Type	6
Table 3 - Resolution of Complaints by Category	7
Table 4 - STV Financial Compliance	9-10
Table 5 - Breaches	12

Charts:

Figure 1 - Content Standards Reports Trends: 2018-2021	5
Figure 2 - STV Licence Fee Payment.....	8
Figure 3 - Trend in Total Breaches. 2018-2021.....	11

EXECUTIVE SUMMARY
BCJ - Quarterly Monitoring & Compliance Report
(July– September 2021)

During the period July– September 2021, two (2) Notices of Breach of Licence were issued, one (1) to a broadcast radio licensee and the other to a broadcast television licensee. There was a decrease of three (3) when compared with the previous quarter, April to June – 2021.

Thirty - nine (39) contacts were recorded for the period July – September 2021. Of this number, two (2) were complaints, which resulted in investigations of broadcast operators. Thirty-seven (37) were queries and comments about other operational issues pertaining to licensed operators and the work of the Commission.

Both complaints were matters relating to content standards. There was a decrease of three (3) when compared with the previous quarter, April – June 2021.

In relation to the payment of the annual licence fee, fifteen (15) subscriber television (STV) operators, or 35% of all licensees paid in full; nine (9) or 21% made partial payments and nineteen(19) or 44% were non-compliant. There was no change in the number of full payments recorded when compared to the previous quarter. The number of licensees who made partial payments increased by three (3) and there was a decrease of three (3) in the number of non-compliant licensees.

INTRODUCTION

Contacts with the Commission

Thirty-nine (39) contacts were recorded for the period, July – September 2021. There were two (2) content standard investigations and two (2) Notices of Breach of Licence.

BREAKDOWN OF CONTACTS

	July 2021	August 2021	September 2021	TOTAL
Queries, Requests and Reports:				
Licence Application process	2	1	-	3
Subscriber Television Customer service issues	2	2	3	7
Complaints Received and Investigated	-	1	1	2
Subscriber Television technical issues	6	5	10	21
Other operational issues (with the exception of those indicated above)	3	2	1	6
TOTAL	13	11	15	39

PROGRAMMING CONTENT COMPLIANCE

The Commission investigated two (2) complaints relating to the broadcast of problematic content. The number of complaints investigated decreased by three (3) when compared to the period April – June 2021.

Table 1 details the complaints investigated relating to content standards between July to September, and the nature of the investigations conducted by the Commission.

Figure 1 illustrates the trend in programming standard complaints investigated in similar reporting periods since 2018.

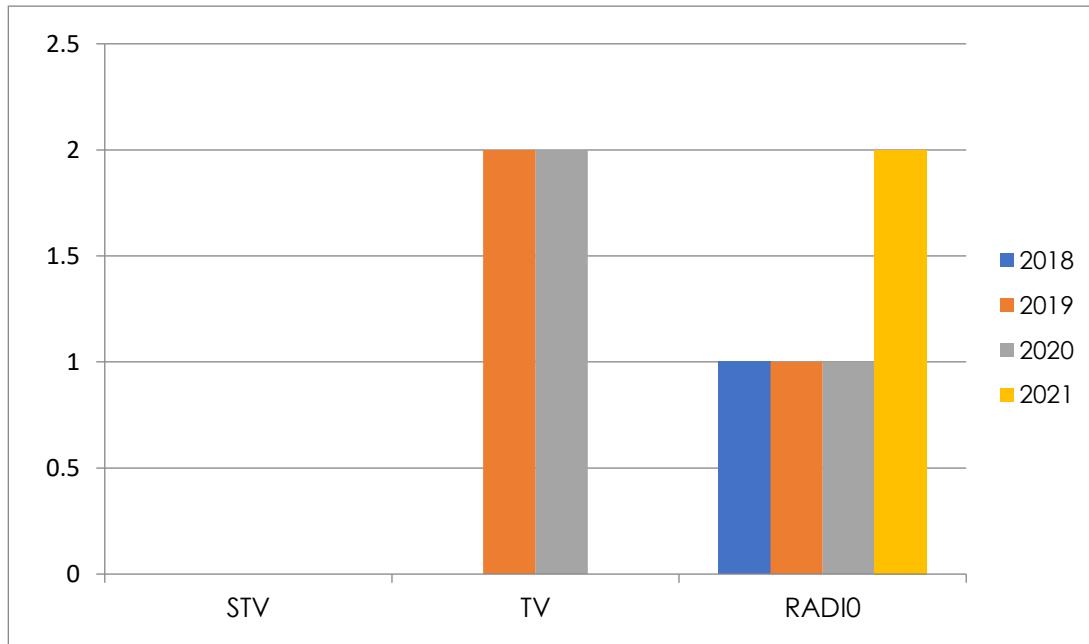
Table 1
Content Standards Complaints Investigated: July –September 2021

		Transmission of suggestive material during the airing of a song.	Transmission of indecent and profane matter.	TOTAL
The Bridge 99 Limited (Bridge 99)		1		1
Nationwide News Network (NNN)			1	1
TOTAL		1	1	2

* Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Figure 1:

CONTENT STANDARD COMPLAINTS INVESTIGATED
Trends for Quarter (July- September) from 2018 to 2021



	2018	2019	2020	2021
STV	0	0	0	0
TV	0	2	2	0
RADIO	1	1	1	2

COMPLAINTS RESOLUTION

Except for matters that fall outside of the Commission's mandate, all reports of possible breaches of licence are investigated. As soon as investigations are completed, the complainants and the relevant licensees are notified of the outcome, and the Commission considers the matter resolved.

Four (4) investigations were resolved between July - September, 2021.

Table 2

Resolution of Complaints by Licensee Type

	No. of investigated complaints resolved
Subscriber Television	-
Broadcast Television	2
Broadcast Radio	2
Total	4

Table 3
Resolution of Complaints by Category

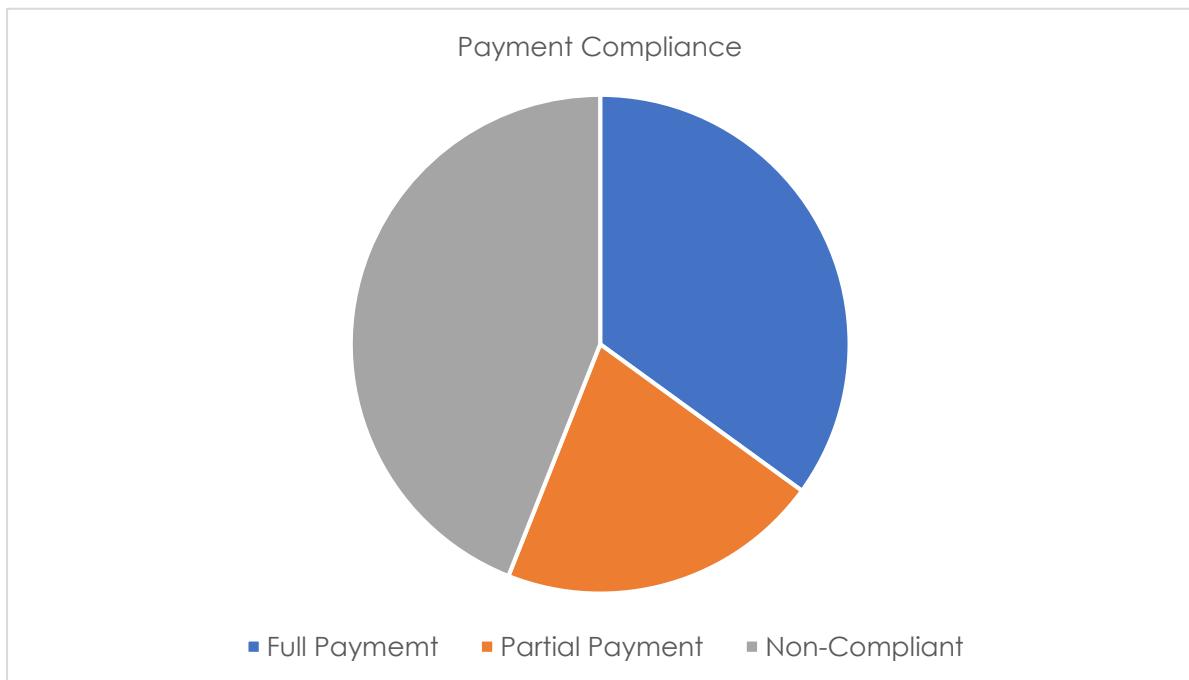
CATEGORY		TOTAL
Closed - Complied with required remedial action for breach of licence		
• Broadcast Radio	1	1
• Broadcast Television	1	1
Closed – No Evidence of Breach		
• Broadcast Radio	1	1
• Broadcast Television	-	-
No Sanction Applied		
• Broadcast Radio	-	-
• Broadcast Television	1	1
Total	4	4

FINANCIAL COMPLIANCE

STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income.

Aggregate payment performance is illustrated in **Figure 2**

Figure 2



Full Payment	- 35 %
Partial Payment	- 21 %
Non- Compliant	- 44 %

Table 4
STV Licensees Financial Compliance
For quarter ended September 30, 2021

LICENSEES	SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES	
	2016	2017	2018	2019	2020	Paid in Full	Non-Compliant
						Partial Payment	
1 Advance Cable Systems Ltd.	no	no	no	no	no	✓	
2 Astra Technology Ltd.	no	no	no	no	no	✓	
3 Cable One Jamaica Ltd.	yes	yes	yes	no	no	✓	
4 Cabletron Network Systems Ltd.	no	no	no	no	no		✓
5 Central Clarendon Cable Ltd.	no	no	no	no	no		✓
6 Central Communication Services Ltd.	yes	yes	no	no	no	✓	
7 Columbus Communications - FLOW	yes	yes	yes	no	yes	✓	
8 Combined Communications Ltd.	no	no	no	no	no	✓	
9 Communicable Ltd.	no	no	no	no	no		✓
10 Cornwall Communications Ltd.	no	no	yes	yes	no	✓	
11 CTL Limited	no	no	yes	no	no	✓	
12 Digicel Jamaica (formerly Telstar Cable Ltd)	yes	yes	yes	no	yes	✓	
13 Digital Interactive Systems Limited	n/a	no	yes	yes	yes		✓
14 Direct Cable Systems Ltd.	no	no	no	no	no		?
15 Gemini Cable Network	yes	yes	yes	no	no	✓	
16 General Satellite Network Company	yes	yes	no	no	no		✓
17 Guthrie's Communications Ltd	no	yes	no	no	no		?
18 Home Time Entertainment	no	yes	yes	no	no		✓
19 Horizon Entertainment & Communication	yes	no	no	no	no		✓
20 Inntech Communications Ltd.	yes	no	no	no	no	✓	
21 JACS	n/a	n/a	no	no	no	✓	
22 Jamaica Cablevision Ltd.	no	no	no	no	no	✓	
23 Krisara Cable Co. Ltd.	n/a	no	no	no	no		✓
24 Linscom Network Limited	yes	yes	no	no	no	✓	
25 Logic One Limited	yes	yes	yes	yes	no	✓	

STV Licensees Financial Compliance

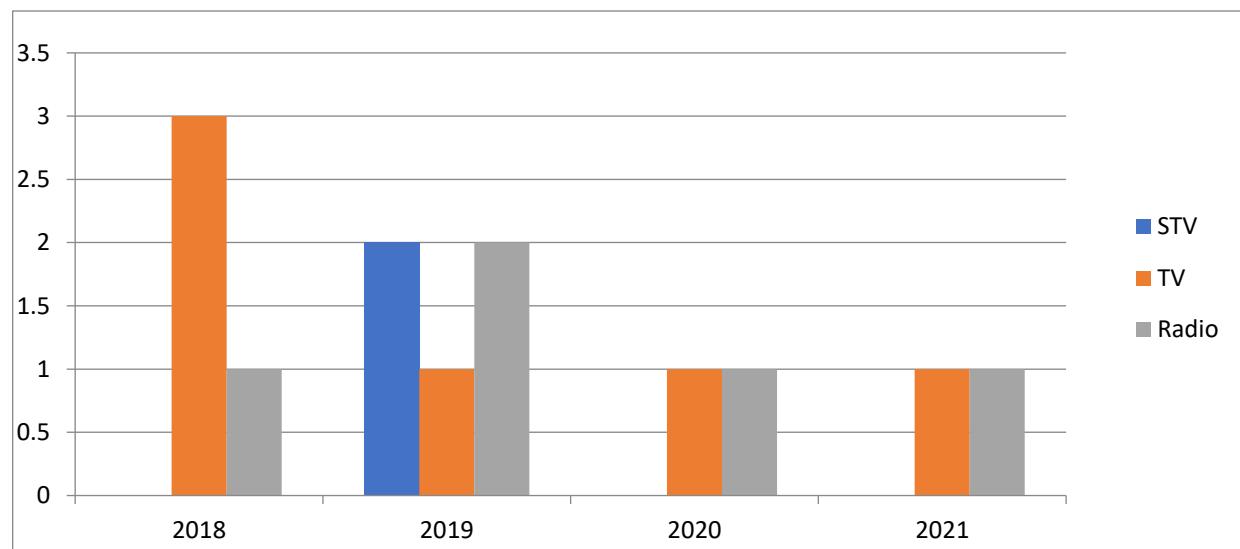
LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		Non-Compliant
		2016	2017	2018	2019	2020	Paid in Full	Partial Payment	
26	Marimaxx Communications Ltd.	no	yes	no	no	no			✓
27	Mars Cable Vision Ltd.	yes	yes	no	no	no		✓	
28	McKoy's Cable Television Co. Ltd.	no	no	no	no	no			✓
29	Mikes Electronics & Cable Network Ltd.	no	no	no	no	no			?
30	Modern Re-Broadcasting Co. Ltd.	yes	yes	yes	no	no	✓		
31	Nems Electrical & Satellite Ltd.	no	no	no	no	no			✓
32	Network Cable Service	yes	yes	yes	no	no	✓		
33	Odyssey Cable Vision Limited	yes	yes	no	no	no	✓		
34	Procables Network Limited	no	no	no	no	no	✓		
35	QES 46 Limited	no	no	no	no	no			✓
36	Quality Cable Service	no	no	no	no	no			✓
37	Rural Cable Company Limited	no	no	no	no	no			✓
38	Santastic Cable Systems Ltd.	yes	yes	yes	no	no			✓
39	Somane Pesole Communications Ltd.	no	no	no	no	no			✓
40	Starcom Cablevision Ltd.	no	no	no	no	no			?
41	Stars Cable Company Ltd.	no	no	no	no	no	✓		
42	St. Thomas Cable Network Limited	yes	yes	no	no	no	✓		
43	Summit Satellite Systems Limited	no	no	no	no	no			?
44	Total Cable	no	no	no	no	no		✓	
45	Tru Star Cable Television Network	no	no	no	no	no			?
46	Venus Cable Services	no	no	no	no	no			✓
47	Vere Cable Network Limited	no	no	no	no	no			✓
48	Westar Communications Limited	no	no	no	no	no		✓	
49	Wilson Enterprises Limited	no	no	no	no	no			✓

? - Non-operational

NOTICES OF BREACH

During the period under review, two (2) Notices of Breach were issued to licensees. Both notices arose from contravention of Content Standards.

Figure 3
TREND IN BREACHES COMMITTED (BY SERVICE)



	2018	2019	2020	2021
STV	0	2	0	0
TV	3	1	1	1
RADIO	1	2	1	1

Table 5
BREACHES BY LICENSEES
BREACH BY BROADCAST TELEVISION LICENSEE

TELEVISION JAMAICA LIMITED (TVJ)

DATE OF NOTIFICATION: August 5, 2021
COMPLAINT NUMBER: 2021060800
NATURE OF COMPLAINT: Transmission of misleading information
NATURE OF BREACH: Breach of the TSBR and the Code.
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: The Commission accepted licensee's internal remedial actions.
STATUS: Closed

BREACH BY BROADCAST RADIO LICENSEE

NATIONWIDE NEWS NETWORK (NNN)

DATE OF NOTIFICATION: September 30, 2021
COMPLAINT NUMBER: 2021081200
NATURE OF COMPLAINT: Transmission of indecent and excessive language
NATURE OF BREACH: Breach of TSBR and the Code.
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Commission accepted licensee's internal remedial action.
STATUS: Closed

** 'Date of Notification' is meant to indicate the date on which the Commission made a determination that there was a contravention by the licensee, pursuant to Section 20 of the Broadcasting and Radio Re-diffusion Act.