



MONITORING & COMPLIANCE REPORT

OCTOBER-DECEMBER

2024



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EXECUTIVE SUMMARY

BCJ - Quarterly Monitoring & Compliance Report (October – December 2024)

During the period October - December 2024, fourteen (14) Notices of Breach of Licence were issued: thirteen (13) to broadcast radio licensees and one (1) to a broadcast television licensee.

Forty-one (41) contacts were recorded for the period under review. Of this number, seventeen (17) were complaints which resulted in investigations of broadcast radio and broadcast television licensees. Twenty-four (24) were queries and comments about other operational issues pertaining to licensed operators and the work of the Commission.

All seventeen (17) complaints were matters relating to content standards. This represented an increase of four (4) when compared with the previous quarter.

Regarding technical matters, twenty-two (22) broadcast radio licensees were inspected to determine their coverage in St. Catherine.

In relation to the payment of the annual licence fee, eleven (11) STV operators, or 28% of all licensees paid in full; seven (7) or 18% made partial payments and twenty-one (21) or 54% were non-compliant. There was an increase in the number of full payments recorded when compared to the previous quarter and there was also an increase in the number of licensees who made partial payments. There was a decrease in the number of non-compliant licensees.

CONTACTS WITH THE COMMISSION

Forty-one (41) contacts were recorded for the period October – December 2024 as seen in Table 1 below.

Table 1: BREAKDOWN OF CONTACTS

QUERIES, REQUESTS, AND REPORTS:	October 2024	November 2024	December 2024	TOTAL
Complaints Received and Investigated	6	5	6	17
Broadcast Television technical issue	-	-	1	1
Subscriber Television technical issues	2	2	2	6
Other operational issues and queries	5	3	9	17
TOTAL	13	10	18	41

CONTENT STANDARDS COMPLAINTS

The Commission investigated seventeen (17) complaints relating to the broadcast of problematic content. The number of complaints investigated increased by four (4) when compared to the previous quarter.

Table 2 details the nature of the investigations conducted by the Commission between October and December 2024.

Figure 1 illustrates the trends in content standards complaints investigated in similar reporting periods since 2021.

Table 2

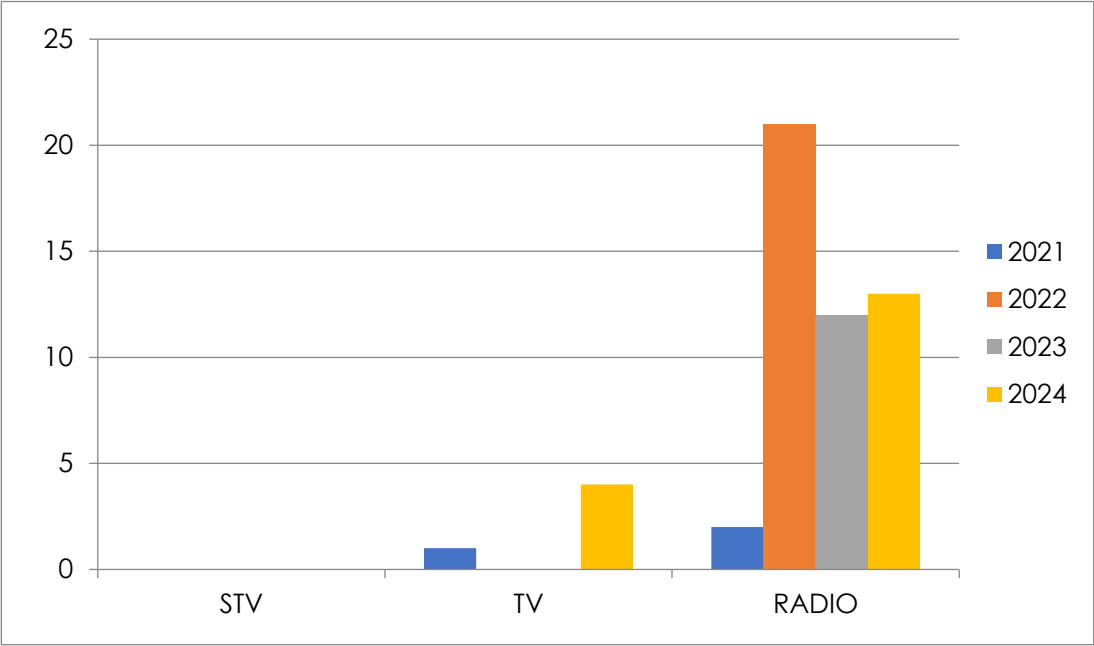
Content Standards Complaints Investigated: October –December 2024

Licensee	Nature of Complaints							Total
	Transmission of indecent and profane language in a song	Transmission of sexually suggestive lyrics in a song	Transmission of lyrics in breach of the October 11, 2022 Directive	Transmission of an advertisement which normalises unethical behaviour	Transmission of songs in breach of broadcasting regulations	Transmission of news story which did not include an advisory to warn viewers that the story contained sensitive material.	Transmission of a news story which allegedly included contradictions, blurred the line between fact and opinion and violated journalistic tenets, specifically fairness.	
Television Jamaica Ltd. (TVJ)				1		1	1	3
Grove Broadcasting Company Ltd. (IRIE FM)	2		1		1			4
Earth Enterprises Ltd. (Earth FM)	1							1
Western Broadcasting Service Limited (Riddim FM)	1				1			2
Omega Church Broadcasting Network (KLAS FM)	1							1
Mother in Crisis (Suncity Radio)	1		1					2
CVM Television Limited (CVM)			1					1
S & B Communications (The Edge FM)		2						2
St. Bess Radio FM Company Limited (BESS FM)	1							1
TOTAL								17

* Complaints listed above include allegations that may not have necessarily resulted in findings of breach.

Figure 1:

CONTENT STANDARDS COMPLAINTS INVESTIGATED
Trends for Quarter (October - December) from 2021 to 2024



	2021	2022	2023	2024
STV	0	0	0	0
TV	1	0	0	4
RADIO	2	21	12	13

TECHNICAL COMPLIANCE

The main activity conducted by the department during the quarter was technical monitoring of broadcast licensees' coverage in St. Catherine. The secretariat will review the findings and determine appropriate next steps. **Table 3** below lists the twenty-two (22) radio stations that were monitored.

Table 3: Radio stations monitored in ST. CATHERINE

#	CALL SIGN	ALL ISLAND COVERAGE	LIMITED AREA COVERAGE
1	BBC World Service	√	
2	Bess 100 FM		√
3	Bridge 99	√	
4	Fame 95 FM	√	
5	Fyah 105 FM	√	
6	Gospel JA		√
7	Hitz 92 FM	√	
8	Irie FM	√	
9	Klas Sports Radio	√	
10	Kool 97 FM	√	
11	Love 101 FM	√	
12	Mega Jamz 98 FM	√	
13	Mello FM 88		√
14	Nationwide News Network	√	
15	NCU FM	√	
16	News Talk 93 FM	√	
17	Power 106 FM	√	
18	Radio Jamaica 94 FM	√	
19	Riddim FM	√	
20	Sun City Radio		√
21	The Edge	√	
22	Zip 103 FM	√	

COMPLAINTS RESOLUTION

Seven (7) investigations were resolved between October – December 2024. Except for matters that fall outside of the Commission's mandate, all complaints are investigated. As soon as investigations are completed, the complainants and the relevant licensees are notified of the outcome, and the Commission then considers the matter resolved.

Table 4

Resolution of Complaints by Licensee Type

	NO. OF INVESTIGATED COMPLAINTS RESOLVED
Subscriber Television	-
Broadcast Television	1
Broadcast Radio	6
TOTAL	7

Table 5

Resolution of Complaints by Category

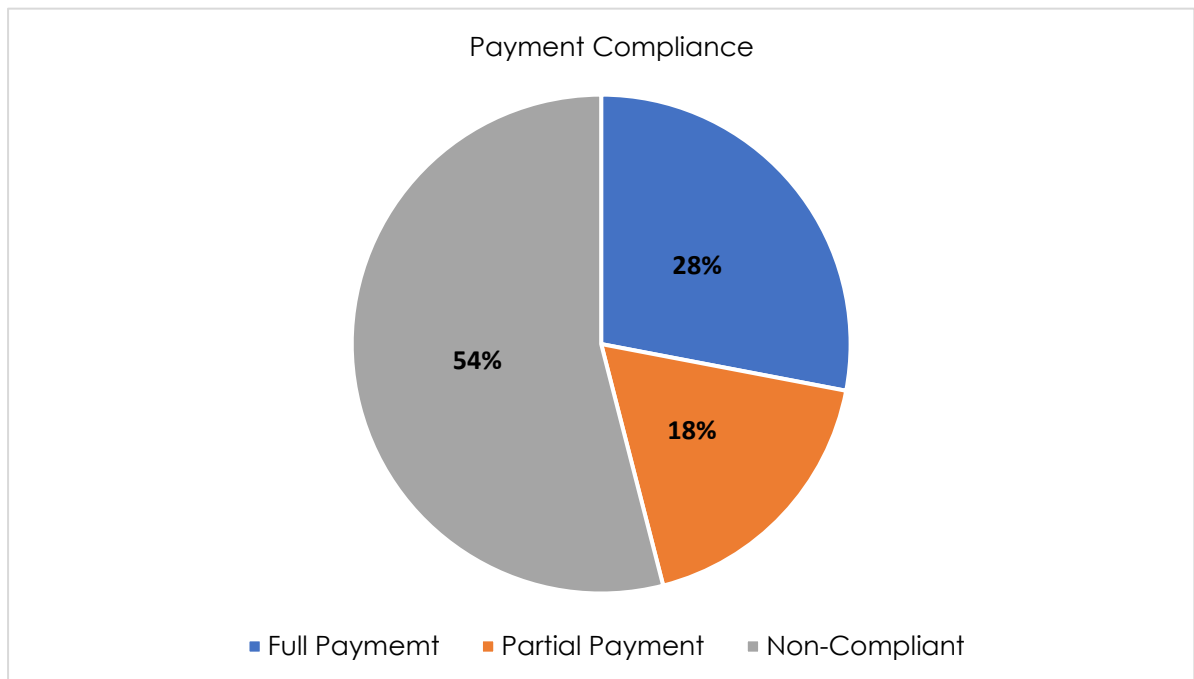
CATEGORY	TOTAL
Closed - Complied with required remedial action for breach of licence	
Broadcast Radio	3
Broadcast Television	-
Closed – No Evidence of Breach	
Broadcast Radio	3
Broadcast Television	1
No Sanction Applied/ Commission accepted licensee remedial action	
Broadcast Radio	-
Broadcast Television	-
TOTAL	7

FINANCIAL COMPLIANCE

STV operators are required to pay an annual licence fee of five percent (5%) of their gross subscription income.

Aggregate payment performance is illustrated in **Figure 2**.

Figure 2



Full Payment	- 28% (11 STV operators)
Partial Payment	- 18% (7 STV operators)
Non-Compliant	- 54% (21 STV operators)

Table 6

STV Licensees Financial Compliance
For the quarter ended December 31, 2024

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2019	2020	2021	2022	2023	Paid In Full	Partial Payment	Non- Compliant
1	Advance Cable Systems Ltd.	no	yes	no	no	yes			✓
2	Astra Technology Ltd.	no	no	no	no	no		✓	
3	Best TV Communications Group Ltd	--	--	n/a	no	no	✓		
4	Cable One Jamaica Ltd.	no	yes	yes	no	no	*	✓	
5	Cabletron Network Systems Ltd. <i>(managed by Home Time Entertainment Limited)</i>	yes	no	no	no	no			✓
6	Central Clarendon Cable Ltd.	no	no	no	no	no			**
7	Central Communication Services Ltd.	yes	no	no	no	no	✓		
8	Columbus Communications - FLOW	no	yes	yes	yes	yes	✓		
9	Combined Communications Ltd.	no	yes	no	no	no	✓		
10	Communicable Ltd	no	no	no	no	no			✓
11	Cornwall Communications Ltd.	yes	yes	no	no	no			✓
12	CTL Limited	yes	yes	yes	no	no	✓		
13	Digicel Jamaica	no	yes	yes	yes	yes	✓		
14	Digital Interactive Systems Limited	yes	yes	yes	no	no			✓
15	Direct Cable Systems Ltd.	no	no	no	no	no			***
16	Gemini Cable Network	no	no	no	no	no	✓		
17	General Satellite Network Company	yes	no	no	no	no			***
18	Guthrie's Communications Ltd <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			****
19	Home Time Entertainment Limited	no	yes	yes	no	no			✓
20	Horizon Entertainment & Communication <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓
21	Inntech Communications Ltd.	yes	yes	yes	no	yes	*	✓	
22	JACS	yes	yes	yes	no	no	✓		
23	Jamaica Cablevision Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓
24	Kisara Cable Co. Ltd.	no	no	no	no	no			✓
25	Linscom Network Limited	no	no	no	no	no			✓
26	Marimaxx Communications Ltd. <i>(managed by Home Time Entertainment Limited)</i>	no	no	no	no	no			✓

STV Licensees Financial Compliance Contd.

LICENSEES		SUBMISSION OF AUDITED FINANCIAL STATEMENTS FOR YEARS:					LICENCE FEES		
		2019	2020	2021	2022	2023	Paid in Full	Partial Payment	Non- Compliant
27	Mars Cable Vision Limited	yes	yes	yes	no	no			✓
28	McKoy's Cable Television Co. Ltd.	no	no	no	no	no			✓
29	Mikes Electronics & Cable Network Ltd.	no	no	no	no	no			***
30	Modern Re-Broadcasting Co. Ltd.	no	no	no	no	no			✓
31	Nems Electrical & Satellite Ltd.	no	no	no	no	yes		✓	
32	Network Cable Service	yes	no	yes	no	no	✓		
33	Odyssey Cable Vision Limited	yes	yes	yes	no	no	*	✓	
34	Procables Network Limited	no	no	no	no	no	✓		
35	QES 46 Limited	no	no	no	no	no			✓
36	Quality Cable Service	no	no	no	no	no			***
37	Rural Cable Company Limited	no	no	no	no	no			✓
38	Santastic Cable Systems Ltd. (managed by Odyssey Cable Vision Limited)	yes	yes	no	no	no		✓	
39	Somane Pesole Communications Ltd.	no	no	yes	yes	no	✓		
40	Stars Cable Company Ltd.	yes	yes	yes	no	no			✓
41	St. Thomas Cable Network Limited	no	no	no	no	no			✓
42	Summit Satellite Systems Limited	no	no	no	no	no			****
43	Total Cable	no	yes	yes	yes	no			✓
44	Tru Star Cable Television Network	no	no	no	no	no			*****
45	Venus Cable Services	no	no	no	no	no			***
46	Vere Cable Network Limited	no	no	no	no	no			✓
47	Westar Communications Limited	no	no	no	no	no		✓	
48	Wilson Enterprises Limited	no	yes	yes	yes	no			✓

-- Licence Not Issued.

n/a - Not Applicable (Licence granted during year. A licensee is not expected to submit audited financial statements in the year that a licence is granted).

* Licensee usually fully or partially compliant. Indicated ongoing challenges due to damage to infrastructure/equipment caused by Hurricane Beryl and requested leniency.

** The licensee is currently not operating and has indicated that it intends to pull out of the STV business. The licence expired on March 30, 2024.

*** The licensee has reported that it is no longer operating. The Commission will conduct an independent inspection to verify, and determine appropriate next steps.

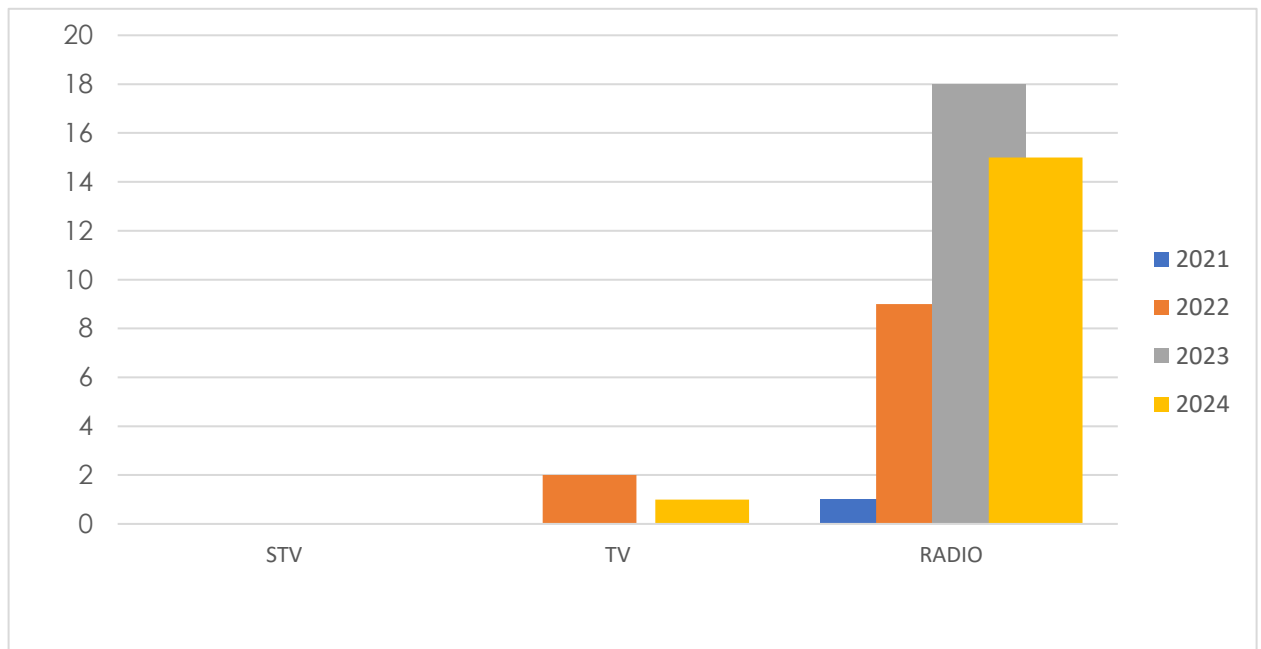
**** The licensee is not operating; however, it had submitted an application for renewal of licence which is being processed.

***** The licensee is not operating and has formally advised the Commission of its intention to transfer ownership of its operations to another licensee

NOTICES OF BREACH

During the period under review, fourteen (14) Notices of Breach were issued to licensees.¹ These Notices of Breach arose from contraventions of the Television and Sound Broadcasting Regulations, and Broadcasting and Radio Re-Diffusion Act.

Figure 3
TREND IN BREACHES COMMITTED (BY SERVICE)



	2021	2022	2023	2024
STV	0	0	0	0
TV	0	2	0	1
RADIO	1	9	18	13

¹ There are instances in which a notice of breach may address multiple investigations/violations.

BREACHES BY LICENSEES

BREACHES BY BROADCAST RADIO LICENSEES

- 'Date of Notification' is meant to indicate the date on which the notice of breach was issued, pursuant to Section 20 of the Broadcasting and Radio Re-diffusion Act.
- TSBR - Television and Sound Broadcasting Regulations
- Code - Children's Code for Programming

1. GROVE BROADCASTING COMPANY LIMITED (IRIE FM)

DATE OF NOTIFICATION: October 9, 2024
COMPLAINT NUMBER: 2024071000
NATURE OF COMPLAINT: Station admitted to transmitting a song which contained indecent/profane language
NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Commission accepted licensee's remedial action
STATUS: Closed

2. MOTHER IN CRISIS (SUNCITY RADIO)

DATE OF NOTIFICATION: October 9, 2024
COMPLAINT NUMBER: 2024071700
NATURE OF COMPLAINT: Transmission of a song which contained indecent/profane matter
NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR and the scheduling requirements of the Code
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Commission accepted licensee's remedial action
STATUS: Closed

3. CVM TELEVISION LIMITED (CVM TV)

DATE OF NOTIFICATION: October 9, 2024
COMPLAINT NUMBERS: 2024073000
NATURE OF COMPLAINT: Transmission of sexual and violent content inappropriate for the time of broadcast
NATURE OF BREACH: Breach of the scheduling requirements of the Code
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology
STATUS: Open

4. S & B COMMUNICATIONS LIMITED (THE EDGE FM)

DATE OF NOTIFICATION: October 9, 2024
COMPLAINT NUMBER: 2024081602
NATURE OF COMPLAINT: Transmission of a song which contained lyrics with sexual connotations inappropriate for the time of broadcast
NATURE OF BREACH: Breach of Regulation 30(d) of TSBR and scheduling Requirements of the Code
COMMISSION DECISION: Licensee in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

5. S & B COMMUNICATIONS LIMITED (THE EDGE FM)

DATE OF NOTIFICATION: October 9, 2024
COMPLAINT NUMBER: 2024071702
NATURE OF COMPLAINT: Transmission of a song which contained mildly sexual lyrics inappropriate for the time of broadcast
NATURE OF BREACH: Breach of scheduling requirements of the Code
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

6. WESTERN BROADCASTING COMPANY LIMITED (RIDDIM FM)

DATE OF NOTIFICATION: October 9, 2024
COMPLAINT NUMBER: 2024071701
NATURE OF COMPLAINT: Transmission of a song which contained lyrics with sexual connotations inappropriate for the time of broadcast
NATURE OF BREACH: Breach of the scheduling requirements of the Code and Regulation 30(k) of the TSBR
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

7. GROVE BROADCASTING COMPANY LIMITED (IRIE FM)

DATE OF NOTIFICATION: December 16, 2024
COMPLAINT NUMBER: 2024092403
NATURE OF COMPLAINT: Transmission of a song which contained sexual innuendo and mild sexual portrayals inappropriate for the time of broadcast
NATURE OF BREACH: Breach of the Scheduling Requirements of the Code
COMMISSION DECISION: Licence in breach

REMEDIAL ACTION: Taking into consideration information submitted by the station, among other things, no further regulatory action was required
STATUS: Closed

8. GROVE BROADCASTING COMPANY LIMITED (IRIE FM)

DATE OF NOTIFICATION: December 16, 2024
COMPLAINT NUMBER: 2024100900
NATURE OF COMPLAINT: Transmission of a song which contained lyrics promoting/glorifying substance abuse
NATURE OF BREACH: Breach of the October 11, 2022 Directive and Regulation 30(d) of the TSBR
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology
STATUS: Open

9. GROVE BROADCASTING COMPANY LIMITED (IRIE FM)

DATE OF NOTIFICATION: December 16, 2024
COMPLAINT NUMBER: 2024100901
NATURE OF COMPLAINT: Transmission of song which contained profane language
NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology
STATUS: Open

10. GROVE BROADCASTING COMPANY LIMITED (IRIE FM)

DATE OF NOTIFICATION: December 16, 2024
COMPLAINT NUMBER: 2024102200
NATURE OF COMPLAINT: Transmission of a song which contained lyrics that promote/glorify scamming
NATURE OF BREACH: Breach of the October 11, 2022 Directive
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology
STATUS: Open

11. EARTH ENTERPRISES LIMITED (Earth FM)

DATE OF NOTIFICATION: December 16, 2024
COMPLAINT NUMBER: 2024092400
NATURE OF COMPLAINT: Transmission of songs which contained sexual material inappropriate for the time of broadcast
NATURE OF BREACH: Breach of the Scheduling Requirements of the Code
COMMISSION DECISION: Licence in breach

REMEDIAL ACTION: Licensee to transmit prescribed apology
STATUS: Closed

12. EARTH ENTERPRISES LIMITED (Earth FM)

DATE OF NOTIFICATION: December 16, 2024
COMPLAINT NUMBER: 2024092401
NATURE OF COMPLAINT: Transmission of a song which contained sexual material inappropriate for broadcast
NATURE OF BREACH: Breach of the scheduling requirements of the Code and Regulation 30(d) of the TSBR
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology
STATUS: Closed

13. EARTH ENTERPRISES LIMITED (Earth FM)

DATE OF NOTIFICATION: December 16, 2024
COMPLAINT NUMBER: 2024102201
NATURE OF COMPLAINT: Transmission of a song which contained pornographic material
NATURE OF BREACH: Breach of Regulation 11(3) of the TSBR and Section 17 of the BRRA
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee directed to take steps to ensure its recording system is operational at all times in keeping with its licensing and regulatory obligations, and transmit prescribed apology
STATUS: Closed

14. CORNWALL BROADCASTING COMPANY LIMITED (RIDDIM FM)

DATE OF NOTIFICATION: December 16, 2024
COMPLAINT NUMBER: 2024100902
NATURE OF COMPLAINT: Transmission of a song which contained offensive and profane language
NATURE OF BREACH: Breach of the scheduling requirements of the Code and Regulation 30(d) of the TSBR
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee transmitted prescribed apology
STATUS: Closed

15. ST. BESS RADIO COMPANY LIMITED (BESS FM)

DATE OF NOTIFICATION: December 16, 2024
COMPLAINT NUMBER: 2024092402
NATURE OF COMPLAINT: Transmission of a song which contained profane language

NATURE OF BREACH: Breach of Regulation 30(d) of the TSBR
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee issued with a warning; no further sanction applied
STATUS: Closed

16. MOTHER IN CRISIS (SUN CITY RADIO)

DATE OF NOTIFICATION: December 16, 2024
COMPLAINT NUMBER: 2024081600
NATURE OF COMPLAINT: Transmission of a song which contained lyrics with violent connotations
NATURE OF BREACH: Breach of Regulation 30(k) of the TSBR
COMMISSION DECISION: Licence in breach
REMEDIAL ACTION: Licensee to transmit prescribed apology
STATUS: Open